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**PRESCRIPTION MANAGEMENT SYSTEM**

**TECHNICAL FIELD**

- 1 This invention relates to professional data management  
2 systems useful in the production of product specification  
3 documents such as prescriptions, service or parts orders,  
4 insurance contracts and the like that require detailed  
5 product and history information from multiple extensive  
6 information sources, especially remote heterogenous sources.  
7 More particularly, the invention relates to systems that  
8 assist professionals perform their everyday work in  
9 specifying customized technical products. A particularly  
10 preferred embodiment relates to a computer-implemented  
11 prescription management system to assist physicians in  
12 prescribing and reviewing drugs.

**BACKGROUND**

1  
2 An important professional activity undertaken by most  
3 physicians during the course of their day is the prescribing  
4 of drugs. Many physicians prescribe a great number of drugs  
5 every day. Studies show that over two thirds of all doctor-  
6 patient encounters were completed with the writing of a  
7 prescription. In 1993 typical prescribers were prescribing  
8 in excess of two hundred thousand dollars-worth of drugs  
9 annually. While most physicians exercise the utmost of  
10 professional skill and caution in prescribing, there are  
11 inherent difficulties and uncertainties in the process.  
12 Most physicians will probably agree that they do not have  
13 access to adequate, reliable drug information and relevant  
14 patient information at the time and point of prescription.  
15 In particular, information regarding relevant new drugs,  
16 comparative efficacy, and importantly, relative costs, may  
17 not be readily and conveniently available to a physician  
18 creating a new prescription, as well as relevant patient  
19 information such as current conditions being treated,  
20 current treatments, and preferred medications for  
21 conditions, pursuant to requirements of the patient's drug  
22 formulary.

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24 Nevertheless, while accessing it is impractical for the  
25 typical practitioner, such information is available to any  
26 physician willing to take the time and make the effort to

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1 obtain it.

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3 In contrast, integrated patient-specific information which  
4 is directly relevant to treatment management for the subject  
5 patient is frequently both unavailable to, and unobtainable  
6 by, a prescribing physician unless that physician's  
7 institution or organization has been exhaustively  
8 responsible for the subject patient's prior care and  
9 maintains sophisticated computerized records. Information  
10 as to allergies, current prescriptions and currently active  
11 conditions is clearly desirable or essential for intelligent  
12 prescribing. In 1994, few prescribing sessions are  
13 conducted with the benefits of integrated patient-specific  
14 information and fewer still have the benefit of specific  
15 drug formulary recommendations on the subject patient.

16

17 Typically, drug formularies comprise lists of preferred  
18 drugs whose costs will be borne by a drugs benefit house.  
19 Drug formulary information is usually determinative of the  
20 cost-effectiveness of a prescription. Unwitting failure by  
21 a prescriber to follow formulary guidelines can impose  
22 unnecessary or unexpected cost burdens on the patient, or  
23 their benefits provider, and lead to poor patient compliance  
24 and aggravating and time-consuming disputes. The cost in  
25 dollars of non-compliance with drug formulary guidelines to  
26 benefit-providing corporations, insurers, health maintenance

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1 organizations and government providers, for example MEDICAID  
2 and MEDICARE, can be enormous. The cost of poor patient  
3 compliance may ultimately increase the total cost of care by  
4 generating a more serious, expensive adverse health outcome  
5 ( emergency room visit, or hospital admission or death).  
6

7 A difficulty in making integrated patient-specific  
8 information readily available to prescribing professionals  
9 is that the needed information components are not  
10 centralized but are widely distributed geographically and  
11 even when their geographic or electronic locations are  
12 known, are hard to access because of proprietary and  
13 liability and patient-confidentiality concerns and because  
14 of system, file or protocol incompatibilities.  
15

16 Even in the computer-abundant United States, in the mid-  
17 90's, prescription writing is generally a manual process.  
18 After consulting with a patient to determine their problems  
19 and diagnosing, or attempting to diagnose their condition or  
20 disease, a physician selects a drug and a dosage and an  
21 amount to prescribe based upon their own personal knowledge  
22 and experience, if necessary using available reference  
23 materials which may or may not include promotional materials  
24 from drug manufacturers. A prescription is then written up  
25 under the physician's signature and bears a patient  
26 identification, a drug name, dosage amount and timing,

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22 To be fully effective, a prescription management system must  
23 be readily usable by a wide range of physicians, preferably  
24 for all their prescribing activity must provide compelling  
25 value to patient care and increase overall treatment  
26 management efficiency. Providing an attractive computer-

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9 Portable computers are a possible solution to the access  
10 problem now that powerful and compact notebook computers are  
11 widely available. Although currently available portable  
12 computers offer some advantages particularly to physicians  
13 moving between one work place and another, they also suffer  
14 certain drawbacks. One drawback is that external  
15 communication is difficult being commonly effected by moving  
16 diskettes, a valuable but limited method, or by modem  
17 connection to a telephone line which inconveniently requires  
18 plugging into a wall jack. Though possibly adequate for a  
19 physician having multiple offices, neither the communication  
20 means nor the portability of such systems is satisfactory  
21 for a ward physician moving from patient bed to patient  
22 bed. The weights and form factors of traditional portable  
23 computers are severe impediments to their assimilation into  
24 many clinical physicians' daily lives as dependable  
25 assistants to their professional work.

Figure 1. The effect of the number of trials on the number of correct responses. The number of correct responses was significantly higher than the number of incorrect responses for all conditions. The number of correct responses was significantly higher than the number of incorrect responses for all conditions. The number of correct responses was significantly higher than the number of incorrect responses for all conditions.

1 More recently, small handheld or palm computers known as  
2 personal digital assistants or personal information  
3 communicators have become available. An example is the  
4 Apple NEWTON (trademark). As of summer 1994, these are  
5 rather rudimentary devices as compared with desktop or full-  
6 powered portable systems, having modest permanent and RAM  
7 storage capacities and limited processing and communications  
8 abilities. Attractive to busy mobile professionals for  
9 their small size, such handheld computers can also embody  
10 highly desirable radio wave or infrared wireless  
11 communications abilities enabling them to exchange data with  
12 host systems without the cost or inconvenience of hard  
13 wiring.

15 Such portable hand held radio communicating computing  
16 devices are attractive for computerizing mobile  
17 professionals such as physicians, but their processing and  
18 storage limitations represent a real problem in providing a  
19 sophisticated, capable and attractive system for physicians.

21 A broad objective of this invention is to provide a  
22 prescription management system that can be used by  
23 physicians on such mobile computing devices.

25 Simply delivering a system on a convenient portable computer  
26 will not be enough to assure its regular use by a majority

13

21

22 An experienced professional practicing their specialty for  
23 example a pediatrician treating infants knows from  
24 experience exactly what to prescribe, in many instances.  
25 They will have neither the time nor the patience to work  
26 their way through conventional software selection and data

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b) a patient-condition treatment specification procedure;

1   whereby in creating said prescription said prescriber  
2   specifies a patient condition for treatment by said  
3   prescribed drug.

5 More generally, the invention provides a computer-based  
6 professional product specification system for use by other  
7 professionals, in addition to physicians, which can deliver  
8 substantial benefits to mobile, users who may be computer-  
9 inexperienced.

11 By associating a patient condition or problem with each drug  
12 prescribed, a treatment objective is both expressed and  
13 recorded,...physician intent... and deliver for physicians  
14 the problem is solved by providing a user- friendly  
15 prescription management system, requiring minimal data entry  
16 enabling prescriptions to be created with an overall  
17 efficiency unobtainable by any known automated system and  
18 which can helpfully supplement the skills of the best of  
19 practitioners.

Pursuant to one preferred embodiment of the invention, the drugs in the drug list are classified according to a patient condition for which the drugs are effective and the onscreen drug selection procedure lists multiple drugs for treating each patient problem. In an alternative embodiment, the user makes a drug selection by generic or brand name or some

1 other drug identifier, and the system supplies, suggests or  
2 requires, entry of an appropriate treatment condition so  
3 that the patient record is completed with the condition or  
4 conditions for which the selected drug is prescribed.

5  
6 The invention also provides a user-adaptive prescription  
7 management system for electronic prescription creation by a  
8 prescriber at a point of patient care, said prescription  
9 being usable by a pharmacist to dispense drugs, said  
10 prescription management system comprising:

11 a) electronic posting means to select and capture in said  
12 prescription:

13 i) a patient identifier;

14 ii) a prescribed drug;

15 iii) a dosage for said prescribed drug;

16 b) a patient-condition treatment specification procedure  
17 whereby in creating said prescription said prescriber  
18 specifies a patient condition for treatment by said  
19 prescribed drug;

20 c) an onscreen drug selection procedure having a patient  
21 condition list specifying multiple possible patient  
22 conditions, having a drug list specifying multiple  
23 possible prescribable drugs and having drug  
24 specification means to select and post a desired drug  
25 to said prescription; and

26 d) tracking means to track preferred data usage by a user



1       and to adapt data displays to favor such preferred  
2       usage, whereby the system learns and adapts to a user's  
3       habits;

4 wherein drugs in said drug list are classified according to  
5 a patient condition for which said drugs have efficacy and  
6 said onscreen drug selection procedure lists multiple drugs  
7 for treating each said patient problem.

9 Drug lists or individual drug selections or suggestions may  
10 be presented to prescriber-users in any of a variety of ways  
11 for example by frequency of prescription for a selected  
12 condition, based upon either the user's historical  
13 prescription activity or a wider base of historical  
14 prescribing activity, which could be nationally or  
15 regionally defined or derived from a drugs benefit house,  
16 health maintenance organization, hospital or other  
17 appropriate institution.

System suggestions for condition-related drug selection may be further refined into categories such as relative cost, generic or brand name and so on. Where many drugs are available for treating a patient's active condition, one particularly useful presentation is by multiple lines of therapeutic preference according to drug formulary guidelines. Thus, within the patient's particular formulary there may be suggested first, second and third lines of

1 therapy. Different suggestions may be made for different  
2 patients according to the preferences of the patient's  
3 particular drugs benefit management company.

4  
5 Preferably the system includes a comprehensive database of  
6 approved drugs classified by conditions for which they are  
7 known to have therapeutic effect and this database need not  
8 be maintained in the users station but should be accessible  
9 in real time to the user. Many valuable professional

10 benefits are obtained by delivering a selective listing of  
11 drugs by condition to a physician. For example in treating  
12 a particular chronic condition such as gastro-intestinal  
13 disease, a physician may find that common medicaments such  
14 as antacids are ineffective, that a particular brand name  
15 drug such as TAGAMET (trademark) has, with prolonged use,  
16 undesired side effects so that the physician may at this  
17 point be interested in gaining information about alternative  
18 drugs with which they are less familiar. If the physician  
19 does not have the information at their finger tips, this  
20 could be a time consuming process in their office reviewing  
21 files and other archival information systems they have.

22 Alternatively on-line electronic services may be used but  
23 this can also be a time consuming process. By offering a  
24 comprehensive selection of drugs known to be effective for a  
25 particular condition, this problem is easily solved for the  
26 physician. The preferred embodiments include back-up

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26        b) an onscreen product selection procedure having a

1 product benefit list specifying multiple possible  
2 customer benefits having a product list specifying  
3 multiple possible specifiable products and having  
4 product specification means to select and post a  
5 desired product to said specification;  
6 wherein products in said product list are classified  
7 according to a customer benefit which said products can  
8 provide and said onscreen product selection procedure lists  
9 multiple products for providing each said customer benefit.

#### 11 BRIEF DESCRIPTION OF THE DRAWINGS

12 By way of example, some preferred embodiments of the  
13 invention are described in detail below with reference to  
14 the accompanying drawings in which:-

15  
16 **Figure 1** shows a system entry screen of a prescription  
17 management system embodiment of the invention  
18 which system incorporates the screens of  
19 Figures 2-11;

20 **Figure 2** is a patient selection screen;

21 **Figure 3** shows a prescription creation screen;

22 **Figure 4** is a condition list selection screen;

23 **Figure 5** is a condition selection screen;

24 **Figure 6** is a drug selection screen, condition  
25 specified;

26 **Figure 7** is a nonformulary drug selection screen;

1       **Figure 8** is an alternative condition-specification and  
2               drug selection screen;  
3       **Figure 9** is an alternative direct drug specification  
4               screen;  
5       **Figure 10** is a condition selection screen, drug  
6               specified;  
7       **Figure 11** is a drug selection evaluation screen;  
8       **Figure 12** is a single prescription history screen.  
9       **Figure 13** is a patient problem history information  
10              screen; and  
11       **Figure 14** is a manually updatable problem list  
12              maintenance screen;  
13       **Figure 15** illustrates a scheduled dosage drug package;  
14              and  
15       **Figure 16** is a schematic diagram of one way of  
16              connecting users of the prescription  
17              management system of Figures 1-14 with remote  
18              source databases across network to provide  
19              data and processing resources needed during  
20              operation of the prescription management  
21              system and useful inter alia for creation of  
22              a virtual patient record.

## 24       **DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS**

### 25       **Overview**

26       The prescription management system illustrated in Figures 1-

1 14 can be provided in software for single-user operation on  
2 a stand-alone personal computer for use, for example, by a  
3 sole practitioner or for multi-user operation on a local  
4 area network for use, for example, by physicians and other  
5 prescribers within a single facility, hospital, group  
6 practice, or the like prescribing organization, and the  
7 invention can bring substantial benefits to such users and  
8 their patients.

9  
10 However, more significant benefits can accrue to patients,  
11 physicians, drug benefit providers and the public at large  
12 by implementation of the described prescription management  
13 system on a regional or nation-wide basis. To this end, a  
14 preferred embodiment of prescription management system  
15 comprises a host computer facility supporting wired or  
16 wireless network delivery of user-relevant components of  
17 said prescription management system to multiple remote user  
18 interface devices.

19  
20 The host computer facility provides data, or access to data,  
21 data processing and communications resources for users to  
22 draw upon via the user interface devices. The host computer  
23 facility can be a server or cluster of servers with  
24 associated data storage volumes, and at least one  
25 intelligent client providing access to the server or  
26 servers. As will be explained in more detail hereinafter,

1 especially with reference to Figure 16, the host computer  
2 facility can call upon a variety of external resources and  
3 functions as a marshalling and processing center for  
4 organizing resources into useful and manageable pieces for  
5 utilization by limited capacity user-interface devices. In  
6 a preferred embodiment it is a co-ordination point on a  
7 network for a number of user-device clients. Preferably the  
8 network accesses or includes a number of remote database  
9 sources providing useful information elements to the system.

10

11 Referring to Figures 1 to 14 of the drawings, the screens  
12 shown employ user-friendly data selection and data entry  
13 devices such as are familiar to many computer users in Apple  
14 Corporation's Macintosh® (trademark) and Microsoft  
15 Corporation's Windows operating systems, for example  
16 activatable buttons, pointers, scroll bars, icons, arrow  
17 key, drop-down menus, windows and other screen symbols  
18 designed for actuation by a pointing device, for example, a  
19 mouse or trackball. More preferably, for compact "pocket-  
20 book" computer applications, the pointing device is a pen or  
21 stylus.

22

23 The prescription management system shown in this embodiment  
24 of the invention has been designed for implementation on  
25 physically compact, portable, user-interface devices such as  
26 small portable personal computers, especially hand held

1 devices known as personal digital assistants. Those skilled  
2 in the art will understand that the system can readily be  
3 used on or adapted to other hardware platforms, for example,  
4 a physician's desktop computer and can be expressed in  
5 different software interfaces from that shown, especially  
6 ones that use different input devices such as keyboards,  
7 touch pads or touch screens and the like.

8  
9 Pursuant to certain user-adaptive aspects of this invention,  
10 the screens automatically personalize themselves, with use,  
11 to adopt the patterns and habits of a regular user of a  
12 particular device platform for the system, offering the user  
13 their most frequently used information, drugs, conditions,  
14 patients or patient groups, and so on as first line choices.  
15 This adaptive characteristic is a valuable benefit endearing  
16 the system to experienced users who may become impatient  
17 with hierarchically accessed data.

18  
19 Ease of use and suitability of the system to keyless or  
20 minimally keyed platforms, especially PDA's is promoted by  
21 minimizing the need for actual text or data entry by the  
22 user and by emphasizing instead data selection from  
23 extensive, preferably comprehensive, data lists. Preferred  
24 embodiments of the invention allow quick pen selection of  
25 data items through columnar pick lists.

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1 The data lists, categories, groups, addresses or routes, can  
2 be organized in multiple hierarchies for rapid and flexible  
3 access to multiple large, remote databases, via multiple  
4 access routes to retrieve multiple related data elements and  
5 assemble them into a single data file, for example, a  
6 patient history file compiled from the data resources of a  
7 patient's historical health providers.

8  
9 A desirable goal is to provide the physician-user with  
10 intelligent data lists that are, where possible, exhaustive  
11 and list, for example, all prescribable drugs, all  
12 conditions, all formularies or all patients and present the  
13 physician with helpful first-line choices or defaults  
14 selected intelligently on the basis of historical data known  
15 to the system. Preferably, the selection means is fully  
16 system embodied, or automatic, operating transparently to  
17 the user and requiring a minimum of configurational or setup  
18 operations by the user.

19  
20 **Virtual Patient Record**

21 An ability to compile what may be termed a "virtual" patient  
22 record from multiple remote databases of primary source  
23 information is a valuable novel feature of preferred aspects  
24 of this invention. Such a virtual patient record can be  
25 created in a chronologically current version by online  
26 interrogation of all possible primary sources of

1 electronically recorded patient history elements, by  
2 retrieving those elements and assembling them into a  
3 complete record. Yet the record need neither be drawn from,  
4 nor committed to, permanent storage, obviating storage  
5 requirements for accumulations of patient records.

6

7 The record can be assembled dynamically, on an as-needed  
8 basis, consulted by an authorized system user, and then  
9 dissolved, without ever having been saved, giving the record  
10 a virtual character.

11

12 Record element retrieval and record assembly are conducted  
13 under the auspices of the host computer facility employing a  
14 novel patient data directory service providing routing  
15 information to each patient's record elements. For each  
16 patient, the patient data directory service lists all  
17 institutions, including independent physicians, hospitals,  
18 HMO's, insurance companies, and so on, known to have source  
19 historical records on that patient, against a unique patient  
20 identifier, such as described hereinbelow. Also listed are  
21 routing or address data enabling the host facility to access  
22 institutional databases to retrieve record elements. Access  
23 protocols detailing, for example, what data can be accessed,  
24 when it may be accessed, by whom or by what organization or  
25 department it may be accessed, can be kept in a patient-  
26 specified directory, or elsewhere.

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1 Patients not listed in the directory service can be searched  
2 at the remote source databases and, optionally, at other,  
3 host computer facilities supporting the inventive system for  
4 other groups of users.

5  
6 The complete, assembled patient history, or record, need  
7 never be stored, unless the patient requests or consents to  
8 such storage, and it serves some useful administrative or  
9 care-related function. Storage or archiving of a record  
10 that is potentially updatable from multiple uncoordinated  
11 locations has the drawback of dating it. To become current,  
12 the record must be refreshed from any database containing a  
13 new data element for that patient.

14  
15 By using a dynamically assembled virtual record, and never  
16 storing it, potential problems of maintaining patient  
17 confidentiality and preventing unauthorized access to highly  
18 sensitive personal information can be mitigated or avoided.  
19 This aspect of the invention avoids proliferation of a  
20 patient's confidential history and permits primary source  
21 data proprietors to act as exclusive wardens of their  
22 individual confidential data elements.

23

24 **Bio-pattern recognition**

25 Bio-pattern recognition of personal user characteristics  
26 including, for example, handwriting, signatures, voice

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1 patterns and fingerprints is an attractive medium for  
2 accepting user inputs, but in the present state of  
3 development of the technology, suffers drawbacks which  
4 disfavor use of bio-pattern recognition in preferred  
5 embodiments of the invention. Future developments such as  
6 greater processing capabilities in small user-interface  
7 devices, and more accurate and efficient bio-pattern  
8 recognition techniques may change this picture and favor  
9 adoption of one or more forms of bio-pattern recognition.

10

11 Thus, handwriting recognition, is eschewed in preferred  
12 embodiments of the invention, at the present time, because  
13 writing is more tiresome to the user than pointing, pressing  
14 or clicking and adds complexity and processing overhead to  
15 the system. Additionally, handwriting recognition, although  
16 presently available in pioneer systems, adds uncertainties,  
17 may require significant user effort or adaptation and may  
18 threaten data accuracy or promote user error.

19

20 Signature recognition may be desirable, if permitted by  
21 regulatory agencies, for remote electronic authorization of  
22 fulfillment at the pharmacy especially for mail order  
23 prescription fulfillment and the pharmacy-prescriber link  
24 can, if desired, add additional levels of security by  
25 transmitting or exchanging supplemental electronic  
26 identifiers.

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16 Adding higher performance hardware to support the processing  
17 needs of handwriting recognition may be impossible with  
18 available technology if a preferred lightweight, compact  
19 form factor is to be retained for the user's device. An aim  
20 of the invention is to provide a qualified prescribing  
21 professional with a valuable tool that imposes no  
22 significant burdens of weight or volume on the user, that  
23 demands little of their time and yet can respond rapidly,  
24 delivering valuable drug and patient information to the user  
25 from remotely located, disparate sources. In other words,  
26 an aim of the invention is to provide an intelligent,

1 knowledgeable computerized prescription pad.

2

3 This aim could be compromised by adoption of handwriting  
4 recognition technology at the date of this application.

5 Similar problems apply to voice recognition as a significant  
6 data input medium. Either or both handwriting and voice  
7 recognition may be valuable enhancements of future  
8 embodiments of the inventive systems especially if future  
9 technology makes these capabilities available on smaller  
10 user devices. In particular, limited voice recognition may  
11 be valuable as a user identifier for password access or as  
12 an authorizing signature.

13

14 **Security**

15 Security may be provided by password protection operating  
16 hierarchically on one or more levels, to provide varying  
17 degrees of access according to the user's level of  
18 authorization, as desired. Additional password or numeric  
19 code control may protect sensitive system-accessed  
20 information, for example, patient records, or parts thereof,  
21 or physician-user data, including personal lists and  
22 prescribing profiles.

23

24 Patient record access codes can, in selected instances, be  
25 patient provided, or granted by intelligent security control  
26 cards, having been furnished to the patient by a system

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1 administrator, or agent, prior to the physician encounter.  
2 Physician or other user access to a patient's record, or to  
3 sensitive details thereof, can thereby be restricted to a  
4 need-to-know basis. Access by third parties to physician-  
5 related data can be similarly protected.

6  
7 Provision for override of such security features should be  
8 available, for example for an emergency room doctor, and is  
9 allowed on a special case exception basis, is auditable, and  
10 traceable to the overriding user.

11  
12 Password-controlled access to many computer networks is  
13 often workstation dependent with each workstation using a  
14 unique password to access the network. Although user  
15 passwords may also be employed, these are often workstation-  
16 dependent, for example, being incorporated in the  
17 workstation's login scripts. In contrast thereto the  
18 present invention prefers that user access to the host  
19 computer facility be device-independent so that a given user  
20 can access the system via any of numerous devices, provided  
21 they have the right password or passwords. By this means,  
22 users are not dependent upon a single device that may be  
23 lost or misplaced.

24  
25 A still more preferred feature is to have user passwords  
26 which link each user with an individual profile or style

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1 Currently contemplated preferred embodiments further control  
2 the processing and storage demands placed on the user's  
3 device by intelligently delegating data-processing and  
4 storage activities to a linked remote, host computer  
5 facility, as referenced above, to the extent warranted by  
6 the capabilities of the user device. Thus, for example, a  
7 comprehensive drug database may be stored and maintained on  
8 such a host computer facility with selected data, for a  
9 particular drug list or an individual drug's formulation  
10 characteristics, being forwarded to the user's device on an  
11 as-needed basis, then being eliminated from the user device  
12 when no longer required. Other activities may  
13 advantageously be performed locally on the device, such as  
14 dynamic assembly of records from elements retrieved across  
15 the network from remote storage, and storage of the user's  
16 personal or most frequently referenced data and data lists,  
17 where the device's capabilities permit.

18  
19 Where the user device is more powerful than present-day  
20 PDA's, for example a present-day desktop computer or perhaps  
21 the PDA's of the future, more processing and data storage  
22 functions can be retained at the user device rather than  
23 delegated to the network. Although permanent (disk,  
24 diskette or flash memory) storage may have uses, security  
25 concerns can be better managed on the network than on the  
26 user device, so that it is preferred that minimal data be

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20 The screens are designed to be non-intimidating to computer-  
21 inexperienced professionals and to present familiar  
22 information and terminology to them while avoiding  
23 specialist computer jargon. Individually, they are easy-to-  
24 use for novices yet rapid enough for experienced users.  
25 Collectively, they provide an appealing system interface  
26 which can flexibly integrate into a physician's personal

2

3 In addition, the screens are laid out in the manner of  
4 appealing logical forms that echo familiar data formats  
5 encountered by a physician in their day-to-day work. An  
6 important objective is to make the screens self explanatory  
7 within the professional's normal terms of reference so as to  
8 avoid any need for access to help, although of course, HELP  
9 buttons can be provided if desired and extensive help  
10 documentation can also be provided. System utilities such  
11 as indexing, setup and purging are either concealed from the  
12 user or removed for execution on a remote host computer  
13 facility. Data integrity and availability responsibilities  
14 are also delegated to the host computer facility, or its  
15 remote data suppliers. Thus data saving, archival, backup  
16 and data-replication functions are host facility  
17 responsibilities, not concerns of the user.

19 The system is designed to require a minimum of actual text  
20 or data entry. So far as possible, item entry is effected  
21 by selection from lists of items, for example by  
22 highlighting an item, then clicking a mouse, or more  
23 preferably penning, to activate an item.

25 The prescription management system is made as user-friendly  
26 to physicians as possible, for example, by using familiar

1 professional terminology and abbreviations. Thus terms such  
2 as "**Patient**" or "**Pt**", "**Drug**" or "**Rx**", "**Condition**" or "**Dx**"  
3 and "**Treatment**" or "**Tx**" are used rather than confusing  
4 generalities such as "subject" and "item" that often appear  
5 in generic software. The Prescription Management System  
6 shown in this embodiment of the invention has been designed  
7 for use with small portable personal computers, especially  
8 hand held devices known as personal digital assistants.  
9 Those skilled in the art will understand that the system can  
10 readily be used on or adapted to other hardware platforms,  
11 for example, a physician's desk top computer and can be  
12 expressed in different software interfaces from that shown.

13  
14 Referring now to Figure 1 the system entry screen  
15 illustrated has a user-customizable button bar 10 which has  
16 been set with a conventional **Quit** button 12 and a **Help**  
17 button 14, along with a **Mail** button 16 for accessing an  
18 electronic mail ("E-Mail") system, a **Prescribing** button 18  
19 for accessing the prescription management system embodiment  
20 of the invention, an **Encounter** button 20 for accessing a  
21 patient encounter management system (not further described  
22 herein). **Ans Svc** button 22 accesses an answering service  
23 screen (not shown), which as a convenience function can be  
24 dynamically linked via the host computer facility to log  
25 incoming calls for the user. The answering service is  
26 preferably intelligent and prioritizes, by flagging or

1 displaying, patient- or treatment-related calls, for example  
2 those from a pharmacy, while screening out or de-prioritizes  
3 less relevant calls.

4

5 **History-cognitive drug and condition listing**

6 A **Doctor's Lists** button 24 accesses a more or less complex  
7 display of patient condition and therapeutic drug lists.

8 Preferably, the drug and condition lists are linked together  
9 to associate a drug with one or more conditions for which it  
10 might be prescribed and, in most cases to provide the  
11 physician user with a conveniently displayed, concise  
12 selection of drugs for treating any particular condition.

13 In a preferred feature of this invention, the system has a  
14 user-adaptive character and adapts itself to the user's  
15 habits and prescribing patterns so as to service the user  
16 more efficiently. To this end, the drug lists or the  
17 condition lists, or both, are system-modified with use to  
18 reflect the prescribing frequency of particular drugs or the  
19 frequency of occurrence of particular conditions. Thus,  
20 more frequently prescribed drugs or more frequently  
21 encountered conditions can be presented to the user  
22 physician in a more prominent manner or more immediate  
23 manner than ones found by the system to be historically less  
24 common in the particular user prescribing environment. In  
25 this way the system becomes more valuable with use as the  
26 drug and condition lists develop into personalized lists

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1 featuring the user's preferences.

2

3 With such cognitive features the inventive system is  
4 effectively cognizant of ongoing prescribing activity. It  
5 comes to know its user's environment and preferences, can  
6 adapt itself to any number of specialist situations, and  
7 can, if suitably equipped, subtly prompt the user, online  
8 with original, relevant, but elusive information derived  
9 from the user's computer-memorialized practice experience.

10 For example the system may prompt the user that the last  
11 time Drug X was prescribed for Condition Y, Patient Q  
12 reported adverse reaction Z. Where the host computer  
13 facility documents a catalog of known adverse reactions to  
14 system-listed drugs, a system enhancement can report new  
15 adverse reactions to the user or centrally, to the host  
16 computer facility, by tracking logged patient conditions and  
17 relating them, where appropriate, to a previous  
18 prescription. In similar manner the system may log drug-  
19 drug interactions, which interactions can also be associated  
20 with a target condition or conditions. Many other valuable  
21 retrospective statistical studies and analyses are made  
22 possible by deployment of the invention, as will be apparent  
23 to those skilled in the art. While such studies are  
24 potentially of immense public value if widely implemented,  
25 careful controls will be required to avoid reporting  
26 unrelated conditions as adverse drug reactions.

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22

23 Of scientific note is that the system is privy to and  
24 operates at the confluence of three powerful emergent data  
25 streams: encyclopedic data on therapeutic agents intended to  
26 moderate particular conditions or patient problems; data on

15  
16 Of commercial note is that the foregoing data may be  
17 aggregated for multiple users, for example by the host  
18 computing facility, for market research purposes. Also, an  
19 individual user's prescribing patterns may be reviewed by  
20 the user or by others. For example, drug benefits  
21 companies, can review the user's prescribing patterns for  
22 formulary compliance and respond by encouraging better  
23 compliance, where appropriate. Release of such data to  
24 third parties can be controlled to safeguard the privacy of  
25 the prescriber, or other health care provider, by  
26 prescriber-determined data access protocols specifying who,



6

13

## 22

23 Preferred embodiments of the invention achieve this  
24 desirable result by providing an intelligent drug-selection  
25 procedure which is supported by transparent connectivity to  
26 multiple remote proprietary information systems at the point

1 of care, enabling a physician to draw upon the following  
2 categories of data:

- 3 i) physician-user prescribing-frequency data;
- 4 ii) patient drug formulary information as to a drug's  
5 status with a patient's drug benefits provider;
- 6 iii) drug dosage characteristics, for example, form,  
7 size, route of administration, amount, frequency  
8 and the like;
- 9 iv) drug-specific treatment information as to  
10 condition-related efficacy, and preferably as to  
11 contraindications and adverse reactions;
- 12 v) relevant patient history information as to current  
13 and previous prescriptions, and preferably also,  
14 pursuant to the teaching of the present invention,  
15 problem-history information; and
- 16 vi) laboratory and other diagnostic test information  
17 related to the patient's indications, to dosing,  
18 to therapeutic choices or to specific drug  
19 selections.

20  
21 Preferably, this data is brought to the point-of-care by  
22 relying upon retrieval from remote source databases at  
23 remote facilities responsible for capturing original update  
24 data, and not by relying upon redundant non-source data  
25 requiring constant synchronization with source data to  
26 remain current.

## 1 Diagnostic tests

2 Items i)-v) above, will be described in considerable detail  
3 hereinafter. With regard to diagnostic tests and  
4 procedures, for example radiology, the invention  
5 contemplates electronically bringing relevant information to  
6 the point of care to assist health care providers make  
7 informed decisions. Such diagnostic information may  
8 comprise recommendations for clarifying a tentative  
9 diagnosis, or choice of diagnoses, or may comprise  
10 diagnostic results that can be used to make more informed  
11 therapy decisions and, in particular, to make better  
12 therapeutic drug selections. Body system function tests,  
13 for example renal or liver function tests are clearly  
14 valuable to a drug selection process, since renal and liver  
15 condition are important in determining dosages of some  
16 medications. Other therapy-relevant diagnostic  
17 determinations can usefully be presented at the point of  
18 care, by means of the present invention, for example, drug-  
19 level determinations can enhance dosing decisions.

21 Patient encounter program

22 A useful, prescription management system-compatible patient  
23 encounter program can begin with a patient selection screen  
24 such as that of Figure 2. The patient selection screen of  
25 Figure 2 can be activated by any one of multiple programs  
26 which may, for example, be initiated via the system entry

5

13

Known automated patient record systems either ignore such remote data and work only with data created at the maintaining facility or vertically integrated health care organization, or create and maintain duplicates of the

2

9

23

24 The record is viewed and may be printed out by the user,  
25 with patient authorization, but does not need to be  
26 permanently stored.

7

19

20 Transactions are archived by the host system to provide a  
21 complete transaction history, so that past activity can be  
22 reconstructed. Such a data-reconstruction capability to  
23 provide clear hind vision of the patient's record at any  
24 given time is an important medicolegal capability. That  
25 historical version is preferably reconstructed from a  
26 transaction log and assembly of timed and dated record

3

10

18

24

25 capability is a highly desirable adjunct to the virtual  
26 patient record described herein permitting full creation and

1 examination of any desired historical records, such as may  
2 be required for review or legal purposes.

3

4 Using the above-described method of dynamic retrieval from  
5 remote databases across a data-retrieval, record-integrating  
6 network, source database proprietors can remain wardens of  
7 the only copy of that data and obtain patient authorization  
8 to be the sole repository of that data. Laboratories can  
9 keep laboratory records; insurance companies can keep  
10 insurance records; hospitals can keep hospital records; and  
11 health maintenance organizations can keep their own records;  
12 without ever having to release copies of these records into  
13 external electronic storage by third parties, with the  
14 security hazards attendant upon such releases. Any  
15 electronic release made externally using the data access  
16 control features described herein can be assured of always  
17 being authorized by whatever entity, be they patient,  
18 physician or organization, that has proprietary rights in  
19 the data.

20

21 **Figure 2: Patient selection screen**

22 Upon selecting **Prescribing** button 18 by clicking or pen  
23 contact, a patient selection screen, for example as shown in  
24 Figure 2, is displayed as a preliminary to prescription  
25 management functions. Referring to the patient selection  
26 screen of Figure 2, the name, age, gender, and social

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1 security numbers of patients who have authorized the user  
2 physician to treat them, or to access the system on their  
3 behalf, are listed under respective column header buttons,  
4 namely, **Name** button 26, **Age** button 28, **Gender** button 30 and  
5 **Social Security #** button 32.

6

7 Lists can be scanned, or text entries made in a blank search  
8 box 34 at the top of the screen, using string or full name  
9 searches to locate the desired patient or to review the  
10 patient list. Column headers 26-32 can be clicked or  
11 touched to sort the patient list on any of those fields and  
12 activate search box 34. Search box 34 is linked to the sort  
13 fields so that, for example, if the listing is sorted by  
14 social security number then alphabetical entry attempts are  
15 rejected from search box 34 and numeric entries are used as  
16 social security number locators. The characters can be  
17 keyed or system provided from pop-up screens, or voice or  
18 handwriting recognition may be employed.

19

20 **New Pt** button 36 activates a new patient entry bar, while  
21 the **Ok** button 39 accepts a highlighted patient selection and  
22 advances to the prescription management screen of Figure 3.  
23 **Cancel** button 38 returns to the system entry screen of  
24 Figure 1.

25

26 If desired, preliminary selection of groups of patients can

1 be made by providing various patient lists, for example  
2 "Today's Patients", "In-Patients", "Out-Patients", "Private  
3 Patients" and the like. Such patient lists are preferably  
4 system-maintained, on an ongoing basis, using the latest  
5 data available to the system and preferably enable the user  
6 to select a convenient group of patients that has a high  
7 probability of including the next patient or patients to be  
8 encountered, thereby speeding access and retrieval of a  
9 desired patient record. Where the user typically encounters  
10 patients in groups, for example one group in an out-patient  
11 clinic and another group in an in-patient clinic, such  
12 grouping of patient records into lists also facilitates  
13 organization by a host computer facility of display data  
14 into small batches that can more rapidly be communicated via  
15 limited capacity copper wires and modems and are of a size  
16 that can conveniently be held in RAM on a small, portable  
17 user device.

18

19 **Patient Data Security**

20 Critical to public confidence in the prescription management  
21 system of the invention are issues of security, since the  
22 system requires access to personal records. Many people  
23 will fear unauthorized access to or use of their personal  
24 information. Preferably, the invention provides careful  
25 controls to alleviate such fears and to prevent unauthorized  
26 access to a patient's data or to their physician's

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1    alone or as secondary references in conjunction with patient  
2    names and the like.

More relevant to security is proper identification of a user to whom patient data is released or from whom new data is received by the host computer facility. While numeric or alphanumeric user identification codes provide some level of security, higher levels are provided by using graphic, photographic or fingerprint recognition to identify a system user.

More preferred embodiments of the invention can ensure a still higher level of confidentiality by automatically maintaining a complete audit trail of access to patient data. Preferably the audit trail details, for every access, who or what organization accessed the record, what part of the record was accessed, when it was accessed (both date and time) and what was the purpose of viewing the record. Thus, associated with every patient record is a timed and dated log of every physician user, organization or health care professional accessing that record. If desired, the log can be reported, or made available to a patient, on request, for example through online access (with careful security controls), via print or fax, and so on.

Patient-directed control of the flow of their own data, a

1 novel concept in medical or health care information systems,  
2 can be achieved by centrally inputting at the, or a, host  
3 computer facility patient-generated record-access  
4 specifications to determine which users, or user  
5 organizations or departments (for example clinics), can  
6 access what data during what period and what uses can be  
7 made of the data. Clearly, such specifications must not  
8 deleteriously restrict physicians in the execution of their  
9 professional missions. Such record-access specifications or  
10 profiles could be maintained at a remote database rather  
11 than the host computer facility. Thus, access to their  
12 records is controlled by patients and individuals and  
13 organizations can be given patient-defined, selective access  
14 or access based on a need to know, or a patient may block  
15 access to all data flow, if they wish. In emergencies,  
16 physicians may be able to override a patient security block,  
17 but such events are recorded so that any abuse can be  
18 monitored and action can be taken to discourage abusers.

19

#### 20 MD-Related Data Security

21 Many similar data security considerations apply to  
22 prescriber-related data. Used comprehensively, as it is  
23 intended to be, the system is privy to full particulars of a  
24 physician user's professional prescribing behavior, day in,  
25 day out, potentially throughout their career. System  
26 resources may be used to compile any desired historical

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1 record of a user's prescribing activities. Patient-  
2 confidentiality aspects of this data have been addressed  
3 above and can be satisfactorily managed by controlling  
4 access to patient-related data in accordance with a  
5 patient's previously, or currently expressed wishes, as  
6 described herein. In addressing physician-oriented  
7 prescribing issues, the historical record may be rendered  
8 patient-anonymous by stripping the data of recognizable  
9 patient identifiers, or aggregating the data. The resultant  
10 historical prescribing data can communicate significant  
11 information about the prescriber, is personal and  
12 proprietary to the prescriber.

13  
14 Pursuant to this invention, the prescriber's rights in their  
15 historical prescribing data are protectable in a manner  
16 similar to the protection affordable to patients, by  
17 providing prescriber-determined access control  
18 specifications detailing permissible levels of third-party  
19 access to prescriber data. Such prescriber data access  
20 control specifications can be stored in individual files on  
21 the network and can comprise as to who or what organization,  
22 or type of organization may access what data, for what  
23 purpose and for what period of time such access right may be  
24 effective. Clearly, multiple levels of access control may  
25 be described to any desired degree of complexity. User  
26 preferences may include user authorization for data access

4

13

18

Referring to Figure 3, prescription creation screen 39 has a full array of user-activatable buttons enabling a physician to draw on powerful resources within the prescription management system and supporting it in the host computer facility and associated data-retrieval network, as will shortly be described. Near the top of screen 39 is a patient features bar 40 below which a prescription features

1 bar 42 coordinates all features necessary to review current  
2 therapy and order changes in treatment, or order new  
3 treatment, for the selected patient. A prescription history  
4 zone 43 extends across the middle of the screen, the lower  
5 screen portion contains a prescribing zone 44, and a screen  
6 title 45 appears at the top of the screen.

7

8 Patient features bar 40 comprises a **Select Patient** button  
9 46, a selected patient indicator 48, in this case **Mary**  
10 **Harrington**, a patient **Problems** button 50 and a patient  
11 **Allergies** button 52. Beneath **Problems** button 50 are  
12 displayed Mary Harrington's currently active problems 51 or  
13 conditions, shown here as pharyngitis and bronchitis.  
14 Beneath **Allergies** button 52 are displayed Mary Harrington's  
15 known allergies. Pressing or otherwise activating **Problems**  
16 button 50 or **Allergies** button 52, opens a window or screen  
17 listing problems or allergies from which a physician, or  
18 other professional user, can select new problems or  
19 allergies to add to Mary Harrington's record, or delete ones  
20 that are no longer active. Optionally, system-provided  
21 problem or allergy libraries may be organized into multiple  
22 lists with button 50 or 52, respectively, opening a list  
23 selection box as a preliminary to displaying a selected  
24 problem or allergy list.

25

26 Problems or conditions 51 and allergies 53 are here

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1 displayed as a helpful notation for the prescriber and do  
2 not become prescription elements as a result of being  
3 selected for display in this part of the screen. However,  
4 selections made here are functional in that selected  
5 problems 51 (conditions) will become defaults or preferred  
6 choices in a subsequent condition specification procedure  
7 and the system will review any drugs prescribed for  
8 relevance to allergies 53.

9

10 Prescription features bar 42 comprises an **Rx History** button  
11 54, an **Rx Options** button 56, an **Updating** indicator 58, an **Rx**  
12 **Info** button 60 and a **Renew Rx** button 62.

13

14 Prescription history zone 43 displays those historical  
15 prescription details that may be relevant to a current  
16 prescription and has a **Condition** field 64, a **Drug** field 66,  
17 a **Size** field 68 a **Dosing** field 70, a generic flag 72, an  
18 **Expires** field 74 and a **Mine** field 76, in which the various  
19 characteristics of patient **Mary Harrington's** previous  
20 prescriptions are listed.

21

22 Prescribing zone 44 comprises three active buttons, **New Rx**  
23 button 78, **Send Rx** button 80 and **Close** button 82, below  
24 which extends a prescribing header bar 84 which contains  
25 field identifiers for data entry of a full complement of  
26 prescription details. Available prescription detail fields



1 draws up a "Today's Patients" list or whichever patient list  
2 the user last selected from, or a default, user-selected  
3 patient list, and provides the options of selecting a new  
4 patient from alternative patient lists.

5  
6 **Problems** button 50 brings up a patient problem history  
7 information screen such as that shown in Figure 12 (to be  
8 described) in which a historical record of the patient's  
9 individual symptoms and diagnoses is listed and to which new  
10 problem reports can be posted. To maintain data integrity,  
11 and as a legal safeguard, historical information is not  
12 editable but may be supplemented, for example by reporting  
13 the subsequent status of a problem as (still) active or  
14 inactive. Preferably, any such additions to the record are  
15 stamped with the identity of the reporting physician,  
16 providing valuable elements of a treatment decision-making  
17 audit trail.

18  
19 The patient's drug-related allergies, or drug reactions, are  
20 brought up in possibly editable form (screen not shown) by  
21 activating an **Allergies** button 48 and may be automatically  
22 system updated, if desired by adding newly reported drug  
23 reactions and allergies. Desired personal or drug records  
24 relevant to possible allergies of this patient may be  
25 summoned from the host computer facility, which may in turn  
26 call on the remote database data-retrieval network for

2

4    **Rx History** button 54, scrolls, drops down, or otherwise  
5    accesses any additional patient history lines beyond what  
6    will fit in prescription history zone 43 and may introduce  
7    vertical or horizontal scroll bars, or both, into zone 43,  
8    enabling the user to display any desired section of a  
9    patient's prescription history in zone 43 with the top line  
0    of the history highlighted. Any desired prior prescription  
1    line displayed in zone 43, can be highlighted by clicking or  
2    pressing on it.

14 A highlighted prior prescription can be automatically  
15 renewed by clicking or pushing an **Renew Rx** button 62.  
16 Typically, prescription creation screen 39 opens with the  
17 most recent prescription highlighted for possible renewal.  
18 Activating **Renew Rx** button 62 posts a highlighted prior  
19 prescription into prescribing zone 44 for automatic renewal,  
20 after editing, if desired. Renewal of any prior  
21 prescription can thus be effected in as few, as two user  
22 steps by pressing **Renew Rx** 62 to post a highlighted  
23 previous prescription to prescribing zone 44 and a single  
24 further action to complete a prescription from there. If  
25 desired option buttons such as **Renew** and **Send Last**  
26 **Prescription** or **Renew All Active Prescriptions** can be added.

1 Pressing header buttons **Condition 64, Drug 66, or Expires**  
2 74 causes the drug history display to be sorted by the  
3 selected header enabling the prescription history to be  
4 evaluated according to a particular parameter. This feature  
5 is of particular value for patients with long and complex  
6 treatment histories.

7  
8 An important novel feature of the inventive prescription  
9 management system is the ability to associate a specific  
10 patient condition with each drug prescribed. By capturing  
11 detailed information on every prescription the system  
12 automatically builds a novel patient medical record having  
13 new uses in evaluating individual patient treatment and in  
14 enabling powerful new, multi-center outcome studies for  
15 evaluating therapies in various populations of patients.

16  
17 By deploying the inventive system regionally, nationally or  
18 in some other population area, and employing the preferred  
19 methods for retrieving patient data from remote sources, as  
20 described herein, a complete patient record of all activity  
21 within a region can be built. Preferably this is a virtual  
22 patient record dynamically assembled only from original  
23 source data, which, as described above, is maintained in  
24 component form at multiple distributed source databases, is  
25 retrieved therefrom across a data-retrieval network from  
26 which the source databases can be accessed, and is compiled

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1 or assembled into a single virtual or transient record that  
2 appears to the user as an integral system data resource.

3  
4 Outcome studies, prescription cost savings and drug alerts

5 Patient histories generated by the inventive system can show  
6 not only the drugs prescribed, but also the conditions for  
7 which they were prescribed, allergies, demographics,  
8 insurance coverage, treating health care providers, and so  
9 on. Known medical management systems do not provide  
10 listings associating each prescribed drug with a patient  
11 condition or problem, as reported to, or diagnosed by their  
12 physician.

13  
14 Careful review of a patient's record for relationships  
15 between amelioration of problems and prescription of  
16 particular drugs can provide important information about the  
17 efficacy of a drug for a particular problem in a given  
18 patient. Review of a physician's prescribing record,  
19 detailing the various drugs selected to treat the different  
20 conditions exhibited by the patients encountered in the  
21 physician's daily practice, can reveal valuable information  
22 about the physician's prescribing practices and the degree  
23 to which they follow formulary guidelines.

24  
25 This information is clearly of value to the individual  
26 physician and can, if desired, be enhanced by including in

12  
13 Implementing the invention on a wider scale, valuable new  
14 outcome studies and clinical trials are easily, or even  
15 automatically, performed. One of many problems in  
16 successfully implementing the herein described prescription  
17 management system on a large scale is one of funding the  
18 system. Medical cost structures, with their reimbursement  
19 systems leave little scope for expenditure on aids to  
20 overall practice improvements which may have to be squeezed  
21 out of tight overhead budgets. Accordingly, significant  
22 cost to the physician user, or user's medical facility will  
23 be a major deterrent to system adoption. Preferably the  
24 system is provided to prescribing users on a low-cost or no-  
25 cost basis with funding from outside sources.

26

1 Implementation of the invention is expected dramatically to  
2 reduce the overall cost of prescriptions and this saving has  
3 been estimated to be from 20 to 40 percent of total  
4 prescription costs. Savings will accrue initially to the  
5 drug benefit management companies who reimburse the direct  
6 costs of most prescriptions, but can be expected eventually  
7 to be passed to corporations and consumers by way of lower  
8 drug benefit rates. Such savings realized on a national  
9 scale would amount to many billions of dollars and provide  
10 an avenue of reimbursement for system proprietors. In the  
11 early 1990's, the cost of prescription drug benefits is one  
12 of the fastest rising components of all health care costs.

13  
14 Outcome studies produced by the system may have substantial  
15 value to various parties, and their sale can support system  
16 costs, as may formulary compliance savings. For example,  
17 drug efficacy data is of value to pharmaceutical companies,  
18 as is early warning data from reliable specialists regarding  
19 adverse reactions. Subject to confidentiality and other  
20 relevant controls, such data can be automatically compiled  
21 and readily supplied by system management, requiring only  
22 approval, not active participation by involved physician  
23 prescribers. Equally, the system may facilitate clinical  
24 trials by identifying health care providers or prescribers  
25 who would be likely participants in trials, based upon their  
26 having frequently diagnosed relevant conditions, or



1 specified relevant drugs, as shown by their historical  
2 prescribing profiles, or relevant patient histories.  
3 Suitable patient pools can be identified similarly.

4  
5 Organizations participating in outcome studies, for example  
6 health maintenance organizations, insurance companies,  
7 hospitals, physician alliances and the like, and may pool  
8 their data but may not wish to reveal certain proprietary  
9 data. By employing data access control methods for  
10 accessing such organizational data, such as the methods  
11 described in detail herein for controlling access to  
12 patient's rights, the system of this invention can enable  
13 organizations to control what data they release.

14  
15 To implement such clinical trials, additional information  
16 required for collection can be obtained by flagging selected  
17 prescribers' profiles to trigger additional on-screen  
18 routines so that whenever a trial-related drug or condition  
19 is selected by the prescriber, they will be asked to supply  
20 necessary additional information. For example, whenever a  
21 prescriber participates in a trial relating to treatments  
22 for gastritis, the system can request information as to  
23 whether certain tests were performed, and what were the  
24 results of those tests. Thus, the test drug might be  
25 appropriate for, or be in trials relating to, gastritis  
26 testing positive to *H. pylori*, whereas a different drug

1 would be indicated for *H.pylori*-negative gastritis.

2

3 The system can also provide, preferably from source  
4 databases, complete prescription drug disclosure  
5 requirements as set forth by the FDA, including full  
6 cautionary information, for example as is now set forth in  
7 the Physicians' Desk Reference (Medical Economics) and  
8 Physician's GenRx (Denniston Publishing) knowledge of which  
9 by the prescriber may be necessary to avoid malpractice  
10 liability, and dissemination of which may limit a drug  
11 manufacturer's liability. Efficient promulgation of drug  
12 disclosure information to system users is tantamount to  
13 publication, yet can be more current than any printed  
14 document, and may be accepted as an alternative to hard copy  
15 publication or supersede it.

16

17 In addition, the system provides a valuable means for  
18 government agencies and others to communicate important  
19 messages, such as drug warnings and alerts, quickly and  
20 directly to physician users. Electronic mail accessed via  
21 **Mail** button 16 can be used for this purpose, and may include  
22 priority flags triggering screen alerts, but a much more  
23 powerful route for communicating warnings relating to  
24 particular drugs is to associate the alert with system  
25 information on the drug so that when a user calls up the  
26 drug in question, they receive the warning or alert, or

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23

26 new uses of old drugs to physicians, in a relevant manner,

2

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21

Continuous post-market-introduction monitoring of a drug in relation to the treatment of conditions is possible, and an end-to-end solution to the problem of managing unanticipated problems arising with new drugs can be provided: the system provides a vehicle data collecting relevant data; parameters

5

11

19

Another advantage of the invention is that each physician user inherently and easily supplies critical enabling data for outcome studies as part of the prescribing process. No extra effort is required by the physician to make the data available for studies. One potential difficulty in making such studies is the existence of legal barriers to aggregating patient data into studies without specific

1 patient permission. While this might be obtained on a  
2 piecemeal basis or by the prescribing physician, a much  
3 better solution is provided by centrally maintaining patient  
4 directed patient-record-access specifications, as described  
5 above. The system can then include only those records of  
6 patients agreeable to becoming study participants in such  
7 outcome studies.

8  
9 The historical drug-prescribed and condition-treated records  
10 obtainable by using the invention can provide a basis for  
11 condition-based treatment guidelines developed by drug  
12 formularies. This novel data provides a new vehicle for  
13 outcome research for managed care, leading to new approaches  
14 to cost-effective prescription treatments.

15  
16 Compilation of an extensive or national database of  
17 (patient-anonymous) records providing a statistical  
18 historical listing of drugs prescribed versus associated  
19 conditions for which they were prescribed would be in the  
20 public interest and of considerable value, so long as  
21 patient-confidentiality were maintained. Widespread  
22 adoption of the present invention can help achieve this  
23 desirable goal. It is relevant to note that FDA regulations  
24 only permit a drug to be promoted for approved, specific  
25 therapeutic purposes but physicians are professionally free  
26 to prescribe an approved drug for any condition for which

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they believe the drug to be effective or useful so that, failing specific point-of-care diagnostic information, no assumptions can be made as to the treatment objectives of any particular prescription. Accordingly, prior to the present invention, statistical prescribing data have generally lacked knowledge of why a physician prescribed a particular drug, and such data is, in most cases, not useful for outcome studies and cannot be related back to other patient-specific variables present in the patient's medical record.

#### Prescription history record

Referring to the prescription history zone 43 of the Figure 3 screen, under the **Condition** field 64 is listed a condition reported as active when the drug was prescribed. **Drug** field 66 may be a generic name or a brand name. The **Size** field 68 is the dosage size. **Dosing** field 70 shows the dosing frequency. The "G" flag 72 is for generic and is a simple yes/no indicator. An **Expires** field 74 displays an expiration date system calculated from the prescription quantity (not shown), the size and the dosing rate and indicates the day on which the prescription will run out.

The last column, **Mine** field 76, is a yes/no toggle flag indicating whether the prescribing physician was the current system-designated physician user ("Y" = my prescription) or

1 some other physician ("N"). Another prescribing physician's  
2 details and other data relevant to a previous prescription  
3 can be obtained by pressing **Rx Info** button 60, or double-  
4 pressing or -clicking on the appropriate prescription  
5 history line, to draw down a prescription information  
6 screen, for example, as shown in Figure 12. Additional  
7 available options, if any, can be accessed through the **Rx**  
8 **Options** button 56.

9

10 **Update** button 58 can be a simple blinking indicator alerting  
11 the user that their device is communicating with the host  
12 computer facility and actively processing a local update.  
13 To indicate additional time taken accessing remote  
14 databases, the message can change to "Remote Retrieval", if  
15 desired. Additionally, **Update** button 58 can activate  
16 various update options, selectable from a menu, if desired.  
17 For example, **Update** button 58 may offer a selection of  
18 different sources from which to update the patient's  
19 prescription history. While a preferred objective of the  
20 invention is that the prescription management system obtain  
21 a comprehensive, nationwide update of any previous  
22 prescribing activity regarding this selected patient,  
23 considerations of system speed, system development or  
24 marketing considerations may make it desirable to offer  
25 patient prescription histories drawn from all prescribing  
26 activity in a more limited geographical region, for example,

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1 Pressing (or clicking on) highlighted fields beneath the  
2 headers in prescribing header bar 84, in most cases,  
3 activates pull-down menus, or data entry scrolls. **Generic**  
4 field 90 is merely a toggled flag while **Expires** field 104 is  
5 a system-calculated field. Although provision can be made  
6 for a physician to make original entries, the preferred  
7 embodiment provides a comprehensive selection of system-  
8 generated drug prescribing data from which the user may make  
9 selections.

10  
11 If the user knows the drug they wish to prescribe, the drug  
12 name may be keyed in or, preferably selected by highlighting  
13 and clicking from one or more intelligently maintained lists  
14 presented in drop-down menus to post it to the respective  
15 highlighted field under **Drug** header 88. Alternatively, the  
16 user can select a condition from a condition list and make a  
17 drug selection appropriate to that condition from a drug  
18 selection screen such as those shown in Figures 4 through 11  
19 as will shortly be described in more detail.

20  
21 **Generic** flag 90 is a simple yes/no indicator which is linked  
22 to each drug selection to approve generic drug substitution  
23 for brand name drugs by the pharmacist, if such substitution  
24 is permitted by state regulation.

25  
26 **Prescription quantification**

1 The **Form**, **Size**, **Route** and **Amounts** headers 92-98 are linked  
2 to the drug selected and bring system resources to bear to  
3 enable a prescriber rapidly to quantify the prescription  
4 with appropriate dosages that can be filled at a pharmacy,  
5 without undue difficulty. Activating any one of the fields  
6 under headers 92-98 drops down a menu, which menus together  
7 offer a selection of all known formulations of the drug  
8 selected, as provided by the manufacturer, using  
9 comprehensive drug inventory data accessed via the host  
10 computer facility or its supporting data-retrieval networks.  
11

12 The entry for **Form** field 92 may be selected from choices  
13 such as capsule, caplet, tablet, and liquid. That for **Size**  
14 field 94 might be a selection of 50 mg, 100 mg, and 200 mg  
15 and the **Route** field 96 selections might be "PO" for per  
16 oral, by mouth, "PR" per rectum, "IV" for intravenous, and  
17 so on. The displays are related and intelligently selected  
18 to display relevant options. Thus, for example, if "PO" is  
19 selected as the route of administration, only PO dosage  
20 forms are displayed. On the other hand, if PO oral forms  
21 are selected, "PO" appears as the route of administration.  
22

23 The **Amt** field 98 is the amount or quantity of drug to be  
24 dispensed in the prescription, for example 30, 50 or 100  
25 capsules or 50, 55, or 100 ml of liquid. **Refill** field 100  
26 shows the number of times refilling is permitted and **Dosing**

field 102 has two columns, one being a numeric designation of a number of tablets, caplets or liquid dosages to be taken at any one time and the other being an alpha indication of the dosing frequency such as QD for daily.

In an optional, modified embodiment of the invention (not shown), the system can calculate or suggest effective dosages for a selected drug, or a narrow range of effective dosages, according to dosage-relevant patient characteristics, for example, height, weight, age, sex, pregnancy and the like, taking into account the physical formulations in which the drug is known to be available. While these characteristics might be entered or selected from lists during the prescription quantification procedure, greater power is obtained by including them on the patient's record and having the system reference these characteristics each time a new drug is prescribed for that patient and make dosage recommendations according to the known behavior of the selected drug as it applies to the current patient.

Referring to the embodiment illustrated in the drawings, **Expires** field 104 can be system-calculated field from the entries in **Amount** field 98 and **Dosing** field 102, to indicate the day on which the last dose will be taken.

Alternatively, the physician-user can select, or enter, an

1 expiration date in **Expires** field 104 for example to coincide  
2 with a desired duration of treatment, or next visit, the  
3 system can back-calculate refills or the amount dispensed.

4  
5 Back-calculating prescription quantifiers is useful to  
6 coordinate multiple prescriptions to expire on the same day,  
7 for the patient's convenience and to reduce potential errors  
8 or abuses. Another valuable application of an expiration-  
9 controlled prescription is to benefit plan managers,  
10 enabling the physician, where appropriate, readily to  
11 coordinate prescription amounts to preferred schedules and  
12 programs of drug benefit plan managers, for example a  
13 ninety-day plan. Such preferred schedules can be system-  
14 offered or defaulted, if desired.

15  
16 Alternatively, if desired, means can be provided for the  
17 physician themselves to write or key in the appropriate  
18 dosage entries for a selected drug.

19  
20 In this preferred embodiment of prescription management  
21 system according to the invention, the **Drug** and **Condition**  
22 fields 88 and 86 are linked together to express the  
23 therapeutic objective of the user's prescribing decisions,  
24 or the *prescribing intent* of the prescription, as will be  
25 described in more detail with reference to Figures 4 through  
26 11.

As stated above, a preferred objective of the invention is to minimize need for keyed data entry, to minimize information look-up, or preferably to avoid all need for keying, by providing a comprehensive system interfacing with the user through easily operated data entry devices such as employed in pen-based computer devices. To achieve this end, the prescription management screen of Figure 3, is preferably supported by comprehensive, fully adequate, up-to-date databases of drug information that, in a particularly preferred embodiment of the invention, provide a physician user with substantially all available relevant prescribing information on drugs, especially on those drugs they write most frequently, which may be favored with preferential device storage on the user's interface device, for rapid retrieval. Relevant prescribing information on other drugs, written less frequently, or not at all by that user is available on the network.

#### Prescription fulfillment

When drug specification is completed to the physician's satisfaction, **Send Rx** button 80 is pressed to output the newly created electronic prescription in any desired form such as to print, to local or remote storage or to remote file transfer as an electronic prescription. The electronic prescription can be transmitted across a network for fulfillment by any specified pharmacy, for example, the

1 patient's preferred pharmacy or a pharmacy preferred by the  
2 patient's drug benefit company for the particular patient's  
3 locality. Preferred routing options can be provided for the  
4 patient or the drug benefit plan, or both, and the system  
5 can default to appropriate options for the patient's benefit  
6 plan. Routing may be more or less complex and may for  
7 example split say a one-month prescription to provide a  
8 bridge prescription giving the patient an immediate one- or  
9 two-week supply from a local pharmacy, and sending the  
10 balance of the prescription for fulfillment by a lower cost  
11 mail order house. If desired, a **Bridge Rx** button (not  
12 shown) may be added to prescription creation screen 39 to  
13 perform such a prescription-splitting function.

14  
15 Patient compliance and prescription drug abuse

16 Ensuring that a patient complies with the terms of a  
17 prescribed treatment, neither neglecting nor overindulging  
18 in a prescribed drug therapy, is a serious problem in health  
19 care management. It is difficult to ensure that out-  
20 patients actually ingest the prescribed amounts of  
21 medication at the prescribed intervals. Many mistakes and  
22 abuses occur. The problem is exacerbated when a patient is  
23 prescribed a confusing multiplicity of drugs that may have  
24 to be ingested in different amounts at different times of  
25 the day. The present invention enables, and includes,  
26 unique solutions to this problem that greatly facilitate a

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5 One approach to enhancing patient compliance, according to  
6 the invention, employs a novel dose-scheduling drug package  
7 that is readily adaptable to accommodating and scheduling  
8 single or multiple prescription dosages to help a patient  
9 take the right dose of the right drug at the right time, and  
10 will be described in detail hereinbelow.

Another approach is, to some extent, inherent in features of the prescription management system described herein. Where multiple physicians accessed by a patient utilize the system described herein, with common online access to, and assembly of, a patient's prescription history record whereby that record provides a current record of new prescriptions, then a common abuse can be controlled wherein a patient presents a problem or condition to more than one physician to obtain multiple prescriptions with a view to indulging in abusive ingestion or illicit resale. This problem is especially prevalent with analgesics. Where a physician, or perhaps pharmacist, if the patient's prescription history is available to the pharmacist, sees a similar current prior prescription has been issued, they can refuse to duplicate it.



1 patient's ability to comply with a simple or complex regimen  
2 of dosages, without costly skilled supervision. In  
3 addition, many types of intentional abuse can be monitored  
4 and possibly prevented.

5 One approach to enhancing patient compliance, according to  
6 the invention, employs a novel dose-scheduling drug package  
7 that is readily adaptable to accommodating and scheduling  
8 single or multiple prescription dosages to help a patient  
9 take the right dose of the right drug at the right time, and  
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11  
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13 the prescription management system described herein. Where  
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16 of, a patient's prescription history record whereby that  
17 record provides a current record of new prescriptions, then  
18 a common abuse can be controlled wherein a patient presents  
19 a problem or condition to more than one physician to obtain  
20 multiple prescriptions with a view to indulging in abusive  
21 ingestion or illicit resale. This problem is especially  
22 prevalent with analgesics. Where a physician, or perhaps  
23 pharmacist, if the patient's prescription history is  
24 available to the pharmacist, sees a similar current prior  
25 prescription has been issued, they can refuse to duplicate  
26 it.

12

21

22 For example, the system may alert a prescriber that the  
23 intended expiration date of a critical prescription has  
24 passed without the prescription having been filled. The  
25 prescriber thus becomes aware that the patient has gone off  
26 the medication and can take steps to contact the patient and

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Clearly, modified drug packs 182 embodying the principles of that shown in Figure 15 could be configured for more (or fewer) doses or drugs or for different calendar periods, for example weekly or monthly packs rather than daily. Nor is the card configuration essential, for example, a multi-drug container could be in strip or roll or book form, or metal

1 foil sheets, with tear or press-out compartments. Dosing  
2 errors are common with patients with multiple prescriptions,  
3 especially the elderly. There can for example be difficulty  
4 in knowing whether a dose has been taken or not. Drug pack  
5 182 solves these problems in a simple inexpensive manner  
6 that is prescription controlled to organize multiple doses  
7 correctly and can be easily followed by most patients.  
8 Individual sealing of doses is hygienic and child- or  
9 overdose-resistant. Daily or weekly cards could be  
10 connected together by hinges to make compact concertina or  
11 book-like packs supplying a week or a month's prescribed  
12 drug requirements.

13  
14 Variations on the theme of a scheduled dosage package will  
15 be apparent to those skilled in the art. If desired, the  
16 package could be standardized as to the number of dosage  
17 compartments, providing for example, a compartment for every  
18 hour, with those compartments lying between desired dosage  
19 times being obviously blank or never filled. A valuable  
20 feature of such packaging, which could be embodied in a  
21 single prescription package, is that by giving the  
22 physician-prescriber some physical control over the  
23 circumstances that exist when a patient is supplied with  
24 drug therapy for remote administration, the prescriber gains  
25 the freedom to adopt time-related dosage variations during  
26 the course of therapy, without confusing the patient. In a

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26 most beneficial choices for the patient being treated, or

1 accord with the patient's formulary's preferences or with  
2 the particular prescriber's preferences, pursuant to the  
3 principles described herein. Specific tapering or starting  
4 protocols can easily be implemented for outpatients  
5 decreasing the requirement for costly skilled supervision.  
6

7 Dosing Indicator Device

8 For more needy patients, the time- and date-scheduled drug  
9 packaging described herein can be rendered electronically or  
10 electro-optically readable, for example with bar-coding or  
11 by using transparent compartments, to cooperate with a novel  
12 dosing indicator device that a patient could take with them  
13 to their home or on their travels. Such a novel dosing  
14 indicator device, as contemplated herein, includes a time-  
15 and-date clock and is designed to receive at least one  
16 scheduled dosage package, as described herein, and to  
17 inspect that package to determine what drug pills, capsules  
18 or the like have been removed. In the event that a pill or  
19 the like is detected in any bay stamped with a date and time  
20 prior to the date and time clocked by the device, an audible  
21 or visual or remote alert, or a combined alert, is  
22 triggered. Inspection sensing is preferably electro-optical  
23 and targets individual compartments with a light beam that  
24 is reflected or diffused by an individual pill or associated  
25 light-modulating tag, or by a bar code stamp or label which  
26 is required to be removed with each dosage of any drug. The

1 device can include a movable scanner that advances in  
2 relation to a package from one bay 184 to the next, scanning  
3 relevant compartments in the bay, as time passes, or it can  
4 comprise an array of photoelectric sensors registering with  
5 individual compartments of the package, which are  
6 electronically controlled and read in turn, as time passes.  
7 Equivalent sensing systems will be apparent to those skilled  
8 in the art.

9  
10 A preferred embodiment of dosing indicator device  
11 accommodates, within an aesthetically pleasing housing, a  
12 multi-bay scheduled dosage package, a time-and-date clock, a  
13 time-related sensor to detect the presence of a drug dosage  
14 in the bays one or more alerting systems, associated  
15 electronics which may include a microprocessor, and a power  
16 supply, for example, a battery, ac connector or remote  
17 drawdown source, or the like.

18  
19 Such a dosing indicator device can be embodied as a motor-  
20 driven single- or multi-drug dosage dispenser which, for  
21 example, can house a tape, or strip-like and preferably  
22 rolled, scheduled dosage package, having a time line along  
23 the roll, and advances individual bays 184 containing one or  
24 more dosages for a given dosage time, and presents a single  
25 bay 184 (containing one or more dosages) for external  
26 delivery and removal (for example by tearing) by the



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22 A multipatient version of the drug dosage dispenser  
23 described herein can also be provided for inpatient use in  
24 medical or health care facilities, especially hospitals and  
25 clinics. Such a multipatient version could comprise a  
26 central dispensing station, located for example at a nurse's

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26 The system can also screen or review for other possible

1 unintended adverse outcomes to the prescribed therapy, or  
2 for special precautions regarding a prescribed drug's use.

3  
4 Preferably, the system alerts the physician-user at the  
5 point-of-care if they prescribe an offending agent, and  
6 provides an alert and an opportunity to amend the  
7 prescription before dispatching it for fulfillment.

8 Processing to screen for interactions may occur on the  
9 user's point-of-care device or on the host computer facility  
10 or remote computer system, or may be delegated elsewhere by  
11 the host computer facility, and reported back to the  
12 physician, online as an integral function of the  
13 prescription process. Alternatively, interaction screening  
14 may be run on pharmacy-related systems, and notification of  
15 problems can be sent immediately to the user's point-of-care  
16 device using e-mail or using procedures within the  
17 prescription management application of the invention.

18  
19 An allergies review can be conducted by checking system-  
20 stored known allergies of patient **Mary Harrington** against  
21 known pharmacokinetics and pharmacodynamics of the newly  
22 prescribed drug, entered in prescribing zone 44, for any of  
23 those allergies. Mary Harrington's allergy information is  
24 preferably an adjunct to her patient record and is  
25 downloaded to the user device from host computer facility  
26 when Mary Harrington is selected from the patient selection

1 screen of Figure 2. Drug allergenic proclivities are also  
2 downloaded from one or another remote database employing the  
3 host computer facility, under supervision of the inventive  
4 prescription management system, but preferably at a later  
5 point in the procedure, such as when a particular drug is  
6 selected for posting to prescribing zone 44.

7  
8 Alternatively, the requisite information can be downloaded  
9 when the allergy review is conducted. Such allergy  
10 screening can alternatively be effected when a new drug is  
11 posted to **Drug** field 88. Either way, a positive system  
12 finding, indicating a risk of allergic reaction to the newly  
13 selected drug can activate a visual indicator or warning,  
14 for example, **Allergies** button 52 may blink and, if desired,  
15 an audible warning may sound alerting the physician to  
16 reconsider their selection. Alternatively, or additionally,  
17 an alert screen can tell the physician of an allergy if an  
18 attempt is made to prescribe an offending drug. Such alerts  
19 can be used to notify the physician of drug interactions,  
20 treatment warnings or can alert them to non-compliance with  
21 formulary recommendations, for example to the use of an  
22 unnecessarily expensive drug, and may be accompanied by  
23 suggestions for more appropriate alternative therapies.

24  
25 Equivalent procedures can alert to possible drug  
26 interactions and contraindications, referring to the

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21 Novel drug selection methods pursuant to the invention will  
22 now be described with reference to Figures 4 to 11. The  
23 condition list selection screen shown in Figure 4 appears  
24 upon activation of **Condition** field 86 in the prescription  
25 management screen of Figure 3, to enable a prescriber to  
26 approach selection of a treatment drug by first specifying a



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The condition list-selection screen of Figure 4, provides a preliminary selection of a suitable condition list from which a physician user can work to select a drug. As shown, the screen comprises a **Select Condition List** title 110 and a **Condition List** display header 112 beneath which the names of **Condition Lists** 114 are grouped in a left-hand column. A right-hand column beneath header 112 displays the conditions 116 of whichever condition list 114 is highlighted, or otherwise selected. In this case the user's personal condition list 114 has been highlighted and may be seen to comprise a short list of commonly occurring problems that, for example, a general practitioner might encounter.

26

1 Multiple different **Condition Lists** 114 are available in this  
2 embodiment to provide a range of choices to physicians, and  
3 six are shown, by way of example. Three of these lists 114  
4 classify conditions broadly by diagnosis (Dx) and comprise a  
5 system-maintained **Dx-Personal** list 114, an alphabetically  
6 organized **Dx-Alphabetic** list 114 of all conditions in the  
7 system and a **Dx-Category** list 114. **Dx-Category** list 114  
8 lists conditions by broad therapeutic category such as  
9 cardiovascular, GI or dermatology. A fourth condition,  
10 problem or diagnosis list, **Dx-Patient** list 114 lists  
11 previously exhibited conditions or problems of the selected  
12 patient, in this case, Mary Harrington. **Dx-Patient** list 114  
13 is system maintained (and manually supplementable) and  
14 changes according to the patient selected in the patient-  
15 selection screen of Figure 2. **Dx-Personal** list 114 is also  
16 system maintained (and manually supplementable) and changes  
17 according to which prescriber signs on.

18  
19 Preferably, the system includes frequency counters to track  
20 the conditions the user encounters with time, and the counts  
21 obtained are used automatically to maintain or generate a  
22 **Dx-Personal** list 114 for the user, which more closely  
23 portrays patterns of conditions encountered in the user's  
24 practice as time goes by. Base periods for reporting usage  
25 may be varied, or user selected, to list conditions  
26 encountered by frequency in, for example, the last year, the

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1 last five years, or perhaps, the last three months. Also, a  
2 default can be included to highlight a selected patient's  
3 last active condition or conditions as a first-line choice.

4  
5 Preferably, any time a new diagnosis is made, the new  
6 condition encountered is placed in the user's **Dx-Personal**  
7 list 114 and any time a drug is chosen it is placed in a  
8 personal drug list for the user. The first time either a  
9 condition or a drug is selected, it is added to a user  
10 profile stored on the network, for example, at the host  
11 computer facility.

12  
13 In addition, a physician-user can manually maintain one or  
14 more custom lists, **Dx-Custom 1** list 114 and **Dx-Custom 2** list  
15 114, for their own preferred short lists of conditions  
16 being, for example, conditions appropriate to their  
17 specialty that the individual physician frequently  
18 encounters for treatment. Alternatively, libraries of  
19 specialty lists may be made available from which the user  
20 selects one or two lists for their personal use. Such  
21 custom lists 114 may be associated with different user  
22 activities, for example, **Dx-Custom 1** could be used at a  
23 hospital where the user is an attending physician, while **Dx-**  
24 **Custom 2** is used at a pain clinic where the user is a  
25 visiting physician. The various condition lists 114  
26 provide alternative pathways to drug selection that a

1 physician may use as an aid to deciding upon a course of  
2 treatment. Different pathways may suit different clinical  
3 circumstances or prescribers. Availability of alternative  
4 routes to relevant drugs may enable a physician to find  
5 improved treatments, and increase their range of choices,  
6 and may lead to new solutions to difficult prescribing  
7 situations.

8  
9 The condition list selection screen shown in Figure 4 is a  
10 gateway to other condition and drug selection screens. As  
11 an alternative for quicker selection, a preferred condition  
12 list (typically a **Dx-Personal** list 114) could be set as a  
13 default with other condition lists 114 being reached via a  
14 **Change Condition List** button (not shown).

15  
16 Any or all condition lists 114 can be automatically  
17 supplemented or maintained by the system as it receives data  
18 in the course of processing numerous prescriptions for one  
19 or more physician users. In addition to supplementation  
20 with user-originating data, preferred embodiments maintain  
21 user profiles on a host computer facility which continually  
22 refreshes the data at the user's device so that the user can  
23 use any device or share a device with other users.

24  
25 **Condition selection**

26 In the **Select Condition** screen of Figure 5, the patient

17  
18 Different pathways to a drug via conditions organized in  
19 other ways, notably by body system, are illustrated in  
20 Figure 8, described hereinbelow. Direct pathways of drug  
21 selection using drug lists are illustrated with reference to  
22 Figures 9 and 10, described hereinbelow.

24 In the example shown in Figure 5, the user-physician has  
25 highlighted and selected a patient condition 116, namely,  
26 peptic ulcer disease (PUD)/gastritis, displaying, in the

1 next right-hand column (see Figure 6), a short, system-  
2 generated list of drugs known to be therapeutically  
3 indicated for PUD/Gastritis and which may be suitable for  
4 prescription or to have been prescribed in the past by that  
5 user for treating these conditions. The presence of the  
6 user's previously prescribed drugs, which may not  
7 necessarily appear on third parties' lists, helps  
8 personalize the list to the user.

9  
10 Referring to Figure 6, now that a condition, **PUD/Gastritis**,  
11 has been selected, a new screen title, **Select Drug 111**,  
12 appears and selection of a drug to treat this condition  
13 proceeds. To aid the selection, a condition-specific,  
14 formulary drug list 118 is displayed in the next right-hand  
15 column of the **Select Condition** screen of Figure 6 under  
16 **Formulary Drug** header 120. Alternatively, a physician's  
17 personal list of drugs may be displayed with formulary drugs  
18 highlighted. If desired, relative cost information can be  
19 included or alternative drugs may be ranked by preference of  
20 the formulary manager.

21  
22 Formulary Drugs are those listed by a drug formulary  
23 specified by, or relevant to, the patient, in this case,  
24 Mary Harrington. The drug formulary may be generated by a  
25 prescription benefits management company and is a key  
26 ingredient in a system for reducing overall prescription

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20 To the contrary, the system of this invention is designed to  
21 empower a physician to make informed choices at the point of  
22 care. The system fosters quality, cost-effective  
23 prescribing. Physicians do not have to attempt to remember  
24 drug formularies and formularies may be changed with instant  
25 effect on all users without having physicians relearn the  
26 formulary. Where formulary information is called across a

1 data-retrieval network, each time it is required, in  
2 accordance with preferred embodiments of the invention, from  
3 a remote source database, updates are automatically posted  
4 across the network.

5  
6 Nonformulary drugs may be substantially more expensive than  
7 formulary drugs, or may not be covered by the patient's drug  
8 benefits plan, and may require out-of-pocket payments by the  
9 patient which circumstance may cause administrative problems  
10 to the physician and be a burden to the patient. Worse  
11 still, the patient may not have the prescription filled.

12  
13 By including pharmacy-derived prescription fulfillment  
14 information, a patient prescription history can indicate  
15 whether a patient actually received a medication. The  
16 physician can be alerted (by e-mail) if a patient has not  
17 filled a prescription for a critical medication, for example  
18 LASIX (Hoechst), prescribed for hypertension, enabling a  
19 follow-up with the patient to be initiated.

20  
21 Where formulary drugs are professionally acceptable to the  
22 physician and of equivalent therapeutic effect to non-  
23 formulary drugs, failure to use them is clearly undesirable.  
24 This problem is overcome by the present invention. If the  
25 physician is satisfied with the formulary drugs offered by  
26 the prescription management system of this embodiment,



3

## 5

16

17 Having made the decision to select Sucralfate, the physician  
18 is informed by the system display shown in Figure 7 that  
19 sucralfate is a nonformulary drug not on patient Mary  
20 Harrington's prescription benefit management company's  
21 schedule. With this timely notification in hand, the doctor  
22 can, if appropriate, consult with a patient, explain the  
23 reasons for his or her drug selection and gain the patient's  
24 agreement to assuming the cost of the prescription, or  
25 obtain authorization from the plan to cover the cost of this  
26 prescription for this exceptional case. Physicians

1 manifesting increasing compliance flowing from use of a  
2 prescription management system according to this invention  
3 can expect ready approval of a non-formulary drug on a  
4 justified exceptional basis.

5  
6 By tying a diagnosed condition to a prescribed drug and  
7 requiring a condition to be recorded as a treatment  
8 objective before a prescription is fulfilled, new drug  
9 formularies can be created where prescribing of a drug is  
10 qualified according to the condition treated. For example,  
11 an expensive drug like captopril may be a first-line  
12 formulary choice for an acute condition such as congestive  
13 heart failure, but not a first-line choice, or may even be  
14 excluded as non-formulary, if prescribed for a chronic  
15 condition such as hypertension.

16  
17 In practice, after the system learns the user's preferences,  
18 most condition and drug selections will be quickly made from  
19 the user's preferred or custom lists or from historically  
20 derived patient lists of previously encountered conditions,  
21 or previously prescribed drugs. The system adapts to the  
22 prescribing user to enable rapid creation of routine  
23 prescriptions. A minority of situations may call for less  
24 obvious therapies or therapies with which the physician has  
25 little or no experience. Physicians tend to be most  
26 reluctant to prescribe new drugs. Responsible physicians

1 will usually scrutinize a great deal of relevant information  
2 before prescribing a drug for the first time. This effort  
3 is captured by the system which enables a prescriber to have  
4 quick access to their prior experience and confine their  
5 drug selections to drugs they have used previously and which  
6 were satisfactory. (A physician can of course edit their  
7 personal list to remove drugs that proved unsatisfactory for  
8 some reason or another, whether therapeutic or not, or they  
9 can be removed automatically based on decreasing frequency  
10 of use.)

11  
12 In other circumstances a physician will need to select a  
13 drug with which they have little or no experience. Here,  
14 when it is most needed, the system provides major support  
15 and reassurance, presenting several different pathways to  
16 appropriate solutions enabling online access to the latest  
17 available scientific, clinical and commercial information  
18 about a new drug as well as screening for complications.  
19 The ability to offer drug detailing at the point of need for  
20 new drug information can be used to attract revenue from  
21 pharmaceutical companies, managed care companies or others,  
22 and is especially useful in decreasing the barriers to  
23 switching to first-time use of a drug. The system-provided  
24 prescribing information resources that are brought to the  
25 point of care are also valuable in enabling a physician to  
26 make quick therapeutic substitutions.

18  
19 With a condition specified, selection proceeds to the  
20 choosing of a drug to treat the condition of osteoarthritis.  
21 Drug selection proceeds through a preliminary selection of  
22 drug category, from a list of drug categories 119 in the  
23 next column to the right, enabling the prescriber to choose  
24 their therapeutic approach, in this case, as between  
25 employing an analgesic, a narcotic, a NSAID (non-steroidal  
26 anti-inflammatory drug) or a salicylate. A **NSAID** is chosen,

generating an extensive list of drugs 121 in the right most column in Figure 8, from which the prescriber can make their final selection which will be posted to **Drug** field 88 in the prescription creation screen 39 (Fig. 3).

The complexity of the prescribing process is graphically illustrated in Figure 8. Even after narrowing the field down to a specific class of drugs, NSAIDS, for treating a particular symptom, osteoarthritis, there are still of the order of fifty drugs from which the prescriber makes a final selection.

#### Direct drug selection

Prescribers often know what drug they want to prescribe and will wish to access it very quickly, and may not use the system if they are unable to do so. This goal can be reached with user-adaptive personal drug lists organized to default to a prescriber's preferred choices, as described herein.

One preferred user-adaptive approach to providing a quick-prescribing pathway to a prescription is for the system to process the user's personal drug list, to highlight, or short-list or otherwise present those drugs on the personal list that are appropriate therapy for any of the patient's

1 active conditions, and preferably also, that are on the  
2 patient's formulary.

3

4 Referring to Figure 9, an alternative direct drug-  
5 specification pathway commences, reading from left to right,  
6 with selection of drug list 115 **Rx by Therapeutic Class**.

7 From a list of perhaps fifty to one hundred drug categories  
8 119 which appears in the next right hand column, the

9 prescriber has picked **Diuretics**, generating an even longer  
10 list of diuretic drugs 121 from which the prescriber has  
11 picked **Dyazide** (trademark, Smith Kline Beecham). The system  
12 now calls for entry of a condition, in this case

13 "hypertension". The extent of the lists of drug categories  
14 119 and diuretics 121, again illustrates the bewildering  
15 array of drug selections with which a prescriber is  
16 confronted. An otherwise uncertain or overly conservative  
17 decision-making process can be rendered efficient, reliable  
18 and manageable by a prescription management system according  
19 to the invention.

20

21 The selection program illustrated in Figure 10 provides a  
22 variety of pathways for direct drug selection via five drug  
23 lists 115, a personal, an alphabetic, a category list and  
24 two custom lists, analogous to condition lists 114. Here  
25 the user has selected **Rx-Alphabetic** list 115 and the system  
26 has displayed a portion of a long, scrollable list of drugs

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1 121 in the next column. This approach can quickly locate a  
2 target drug when the physician knows it by name. Here  
3 **Cefixime** has been selected and the system calls for, and  
4 requires, the prescriber to enter a condition before  
5 proceeding to quantification of the prescription. In the  
6 next column the system lists conditions that the user has  
7 previously treated with Cefixime, highlighting the most  
8 recent condition so treated, or the system may display a  
9 previous condition of this patient that was treated with  
10 cefixime, not necessarily by the current user. If the  
11 physician wishes to attack some other condition with  
12 cefixime, such other condition may be selected from the last  
13 righthand column, activated by "other".

14 The diversity of conditions treatable with cefixime  
15 illustrates the potential for outcome studies based upon  
16 widespread use of systems according to the invention to  
17 refine definitions of the therapeutic scope of individual  
18 therapeutic agents by collecting data on effective new  
19 applications and on precautions, interactions and side  
20 effects.

21  
22 **Some advantages of condition-specified drug prescribing**

23 Being abundantly served at the point of care with relevant  
24 prescribing information at the critical moment of decision,  
25 the physician can eliminate many subsequent problems or  
26 difficulties which may lead to unnecessary paperwork, or

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1 surprised, annoyed or non-compliant patients, and to  
2 unnecessary phone calls between pharmacist and physician  
3 when a patient learns only at the pharmacy that their  
4 prescription is non-formulary. The system can eliminate  
5 much unnecessary "phone tag" between pharmacies and  
6 physicians. Improved physician and patient compliance with  
7 preferred guidelines will reduce the cost of care and  
8 increase the quality of care.

9  
10 The availability, by means of the invention, of vital drug  
11 selection information, categorized by therapeutic condition  
12 and denoted as formulary or not, *for the patient in*  
13 *question*, rapidly assembled, preferably from remote source  
14 data, and conveniently presented to a physician for flexible  
15 use in their own personal work flow, greatly enhances  
16 prescribing practices, fosters cost containment and eases  
17 the administrative burdens that fall on heavily prescribing  
18 physicians. It enables informed choice at the point of care  
19 leading to a decrease in adverse outcomes of therapeutic  
20 choices.

21  
22 Naturally the prescription management system of the  
23 invention can provide a variety of printed reports and other  
24 data outputs of any facet of the described operations. In  
25 some cases, these reports can be enhanced to provide  
26 entirely new products for example a dosing schedule such as

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1 that described with reference to Figure 15, and shipping  
2 schedules or split prescriptions divided according to  
3 suppliers requirements.

4  
5 Current and historical reports can, subject to the access  
6 controls described herein, be patient-specific, prescriber-  
7 specific or organization-specific and can be aggregated  
8 across various groups, pools, geographical regions,  
9 conditions, drugs, or time periods or combinations of any of  
10 the foregoing to provide a valuable data resource to health  
11 care providers, patients, managed care organizations,  
12 government agencies and others.

13  
14 Further to enhance the prescribing decision process,  
15 additional features can be included on screens such as  
16 Figure 7, for example drug pricing information, employing  
17 actual wholesale or retail pricing, or comparative pricing  
18 or on another manner of drug pricing or grouping, such as a  
19 comparative scale or price rating system, or relative  
20 pricing based on actual prescription benefit management  
21 company contracts. Such pricing information can greatly  
22 influence M.D. decision-making, improving formulary  
23 compliance and reducing overall drug costs, without  
24 restricting a physician's choices.

25  
26 A powerful optional feature of the invention is shown in

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21

22 To this end, the drug selection evaluation screen of Figure  
23 11 comprises an explanatory box 128 elucidating header 126;  
24 an alternative drug selection menu 130; and at the bottom of  
25 the screen, three action buttons; for example, **Tx Guidelines**  
26 132 to access treatment information about the alternative

1 drug highlighted in menu 130; a confirm button 134 to post  
2 the physician's original drug selection, in this case  
3 "Cefixime" and to return to prescription creation screen 39;  
4 and a cancel button 136 which returns the user to the drug-  
5 selection of Figure 7.

6  
7 The treatment information available via **Tx Guidelines** button  
8 132 may include a literature reference supporting the  
9 system's finding that Cefixime is not a preferred first line  
10 agent for treatment of the selected condition, otitis media.  
11 Optionally there may be a selection on a drop-down menu from  
12 the **Tx Guidelines** button 132 enabling a physician, without  
13 further effort to have a copy of such a study sent to them.  
14 In a further optional embodiment, **Tx Guidelines** button 132  
15 can provide the user with an access point to full disclosure  
16 and prescribing information on the drug. Available  
17 treatment guidelines information can include details of the  
18 particular conditions for which a system suggested  
19 alternative drug has been found effective, adverse  
20 conditions, preferred dosages and administration routes,  
21 literature sources and so on. This aspect of the inventive  
22 system provides a simple, nonintrusive technique for  
23 bringing new drug information to physicians at a critical  
24 moment of need, when creating a prescription.

25  
26 Although described as a self-contained system, it will be

1 appreciated that functions such as the identification and  
2 listing of drugs via conditions treated, and patient  
3 prescription histories will have value in other systems, for  
4 example, patient encounter management systems, and may be  
5 accessed directly from such systems via a prescribing  
6 information button.

7  
8 As well as compensating for error or lack of information on  
9 the physician-user's part, the prescription review system  
10 exemplified in Figure 11 has great value as an educational  
11 tool. Physicians can be subtly trained to improve their  
12 drug selection behavior. By using the system aggressively  
13 and exploring its information resources, as they are  
14 encouraged to do by the system's prompts and alerts,  
15 physician prescribers effectively receive education and  
16 training at the point of care. Improvements in drug therapy  
17 are subtle and complex and it is often difficult, even for  
18 the most conscientious of physicians, to be abreast of  
19 developments in any more than one narrow field of medicine.  
20 It is just as difficult for purveyors of new drugs to break  
21 in to a physician's packed work schedule to educate them as  
22 to the merits of a valuable new drug.

23  
24 More than one alternative drug may be offered. Also in an  
25 optional embodiment not shown, the physician user may choose  
26 to display a screen of drug information regarding the

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1 alternative drug or any other drug. After confirming a drug  
2 selection the system can review the patient's history in  
3 relation to the selected drug and alert the physician to any  
4 relevant allergies, one-on-one drug interactions or, if  
5 appropriate, multiple drug interactions.

6  
7 Often, when new drug information is presented, a physician  
8 is unable to consider it, yet when the information is  
9 needed, or could be used, for example at the point-of-care,  
10 when creating a prescription, valuable new drug information  
11 may be unavailable or forgotten. This invention solves that  
12 problem by presenting new drug information in a timely  
13 manner at the moment when it is most needed and a physician  
14 is most interested in considering it, namely at the time of  
15 writing a prescription. It gives a benefit management  
16 company the opportunity to influence a physician's choice at  
17 the most influential moment, during the prescribing  
18 decision.

19  
20 **User-adaptive drug formulary compliance**

21 Conventional formulary guidelines specify one or more  
22 substantial lists of preferred drug therapies. Many of  
23 these drugs will be unfamiliar to most prescribers who will  
24 therefore be reluctant to prescribe them. Natural  
25 professional prudence makes most physicians extremely  
26 cautious about specifying powerful agents for therapeutic

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1 Patient's prescription history

2 Figure 12 shows a prior prescription information screen  
3 which can be displayed by double clicking the prescription  
4 display line or activating **RX History** button 54 in a screen  
5 zone such as prescription history zone 43 of prescription  
6 creation screen 39 shown in Figure 3. The embodiment of  
7 screen shown in Figure 12 provides a simple passive  
8 information display, comprising an information box 138, a  
9 close button 140 and a scroll bar 142 for scrolling or  
10 browsing a library of prescription histories. The displayed  
11 prior prescription information in box 138 comprises, for the  
12 selected prescription, the condition for which the drug was  
13 prescribed, the drug name, date of prescription, dates of  
14 any renewals and the name, phone number and any other  
15 appropriate identification of the prescribing physician, in  
16 this case it is the user physician, and any other useful  
17 details that may not be strictly prescribing information,  
18 including appended free text, voice annotations or other  
19 electronic ink. Where an "N" indication appears in the **Mine**  
20 column 76 on the prescription history line in Figure 3, the  
21 name of another physician who authored the relevant  
22 prescription will appear in Figure 12.

23

24 In addition to conveniently presenting useful historical  
25 prescription-related details, powerful optional features,  
26 for example, direct E-Mail communication with the physician

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1 whose name is displayed (or with some other physician) can  
2 be activated from the prescription information screen of  
3 Figure 12 or other suitable screen, can be included in the  
4 prescription management system of the invention. Such  
5 options enable physicians to send an inquiry to, and perhaps  
6 retrieve relevant records directly from another physician  
7 such as a previous prescriber to the patient, or a referring  
8 physician. The invention facilitates the execution of such  
9 information transports during the user-physician's encounter  
10 with their patient. The screen of Figure 12 could  
11 additionally have an **Auto Dial** button and be linked to other  
12 modes of communication to facilitate a direct connection to  
13 the physician of interest. Additional options include a  
14 display of historical dosage information and an ability to  
15 page through all prior prescriptions or all prescriptions  
16 for a given patient, a given prescriber, a given condition,  
17 a given therapeutic class, and so on, recapping some of the  
18 functionality of the Figure 3 prescription creation screen  
19 39.

20  
21 A further optional feature of the invention is shown in the  
22 patient problem or condition screen of Figure 13, openable,  
23 for example, from **Problem** button 50, Figure 3, which tracks,  
24 as indicated by the field headers 144-156 extending across  
25 the screen, a history of the patient's problems and records  
26 diagnostic determinations regarding individual problems.



1 in particular, the system captures information regarding the  
2 date when a new problem first becomes active and when it is  
3 "deactivated". These dates are associated with the name of a  
4 physician user, and thence with a patient encounter and can  
5 be regarded as authentic diagnostic determinations capable  
6 of being substantiated from the physician's office records.  
7 Additional information screens, detailing, for example  
8 laboratory or other diagnostic data, or relevant personal  
9 patient characteristics, for example height and weight, can  
10 be linked to problems as they are with drugs.

11  
12 By processing such reliable base data, combined with  
13 historical prescription data associating a patient problem,  
14 or treatment category, or treatment objective, with a  
15 prescribed drug routine, valuable new information and  
16 outcome studies can be generated. For example, the duration  
17 of problems in relation to particular treatments can easily  
18 be calculated.

19  
20 Using the Figure 13 screen the system user, or the system,  
21 labels a problem or condition as new in **New** field 144;  
22 describes the nature of the problem in **Problem** field 146  
23 from a condition list (not shown) such as condition list 114  
24 shown in Figure 4; selects a "Y" or "N" flag in **Act.**field  
25 148 to show the status of the condition as active or not;  
26 inserts the name of the physician adding the problem to the

1 list in **Diagnosing Physician** field 150 (which the system  
2 will default to the current user); inserts the date the  
3 problem was added in **Date field** 152; inserts the name of the  
4 physician determining the problem is resolved or no longer  
5 active in **Resolving Physician** field 154; and inserts the  
6 date of resolution in **Date field 156**. Thus changes to the  
7 patient record are stamped with the name and date of the  
8 responsible physician to provide an audit trail. A  
9 physician identifier can be added if desired.

10  
11 Problems that no longer manifest themselves to the patient  
12 or physician can be indicated as not active in **Act** field  
13 148. The problem list can be sorted by header selection and  
14 preferably presents active problems at the top of the list  
15 by default.

16  
17 Such a system-maintained problem list provides an easy and  
18 convenient reference to the patient's history of conditions  
19 or problems and of the duration and currency of such  
20 problems and constitutes a valuable case management tool for  
21 physicians. The problem list is automatically supplemented  
22 during the prescribing process with the latest prescriber's  
23 latest observations and diagnoses, as indicated by selection  
24 of one or more conditions for posting to a new prescription.

25  
26 Where a patient complains of an old problem a quick

1 prescription creation routine comprises selecting the  
2 problem from the **Dx-Patient** list 114, then selecting a drug  
3 from a system-generated pick list of drugs providing  
4 appropriate therapy for that condition. The pick list is  
5 preferably drawn from the doctor's personal list and is  
6 either compliant with the patient's formulary guidelines, or  
7 indicates those guidelines, for example by inverse video,  
8 highlighting or the like, and also includes a selection of  
9 "other" to access drugs not on the prescriber's personal  
10 list. Such a quick prescription routine enables the most  
11 routine situations to be promptly handled, yet permits the  
12 physician to expand their prescribing horizons and does not  
13 merely require selection of the same drug as was used  
14 previously. Quick treatment substitutions are made possible  
15 by the system's presentation of available alternative  
16 therapies enabling the prescriber easily to see what  
17 alternatives are available and to explore those with which  
18 they are unfamiliar.

19  
20 Also the problems or conditions on this list can be  
21 automatically posted to a patient problem list 114 to appear  
22 as an additional "Dx" list in screens such as those shown in  
23 Figures 4-10, to provide quick selection or review of a  
24 patient's historical conditions. Preferably, such a **Dx-**  
25 **Patient** list 114 changes automatically when another patient  
26 is selected.

13

19

20 The problem list screen of Figure 13 is accessed from  
21 prescription creation screen 39 (Figure 3) by pressing  
22 button 50. Selecting an **OK button** 158 or **Cancel** button  
23 160, the problem list returns to prescription creation  
24 screen 39 (Figure 3). **Change Status** button toggles the  
25 highlighted **Act** entry between "Y" and "N", and records a  
26 date and physician name with any status change. **Add** button

1 164 enables a physician user to add a new condition to the  
2 list, using condition selection pick lists, as previously  
3 described. This routine may be used to note problems for  
4 which there is no specific prescription given, e.g. obesity  
5 or senile dementia.

6  
7 Where the inventive prescription management system is  
8 applied to statistical data collection for outcome studies,  
9 it is preferable to supplement the patient record with a  
10 range of relevant personnel data, to the extent that this is  
11 available, for example drug abuse behavior, smoking and  
12 habitual eating or drinking behavior, dietary habits,  
13 marital and family status, pregnancies, ethnicity,  
14 environmental factors, and so on. The system provides an  
15 excellent means for tracking these factors and their changes  
16 as they may pertain to an individual's health. For example,  
17 data fields could be added to record any of the foregoing  
18 data and the data could be updated by medical or  
19 administrative personnel in preparation for a patient-  
20 physician encounter.

21  
22 Of particular significance to outcome studies will be death  
23 certificate information, and preferably this information is  
24 added to the patient problem record of Figure 13, as  
25 appropriate.

26

1 More complex embodiments of the invention can integrate  
2 applications for prescription management with equivalent  
3 applications for diagnostic tests, laboratory analyses, and  
4 radiological studies to provide a more comprehensive patient  
5 history viewable in multiple screens. Of particular value  
6 in such an integrated presentation are laboratory results  
7 providing drug dosing levels, renal and liver function tests  
8 that provide important indications as to appropriate dosing,  
9 and so on.

10  
11 Figure 14 shows a manually maintainable problem record  
12 maintenance screen, for physician use, which can be accessed  
13 for example from the **Doctor's lists** button 24 in the system  
14 entry screen of Figure 1. This screen enables a doctor or  
15 physician manually to maintain their own personal customized  
16 prescription, diagnosis, allergy or other useful lists, to  
17 supplement the automatically maintained system lists. If  
18 desired, problems the doctor's patients have experienced  
19 previously can be system-added to the list, for example when  
20 a patient is selected. These personalized lists or profiles  
21 are posted to the network where the system can retrieve them  
22 to any user interface device via a host computer facility,  
23 subject to appropriate password protection or the like.  
24 Relying upon such centrally stored personalized profile  
25 files, the system can present a customized, personal  
26 appearance, with familiar configurations, attuned to the

1 user's work habits, at any geographical location from which  
2 the network can be accessed.

3  
4 The problem record maintenance screen of Figure 14 comprises  
5 a **Problem List** box 166, a **List Type** box 168 and a **Problems**  
6 box 170 displaying a comprehensive, or preferably exhaustive  
7 list of problems which can be selected and transferred to  
8 the network and the physician's problem list by pressing  
9 update button 172. Highlighted entries can be removed from  
10 the Problem List 166 by pressing delete button 174. Save  
11 button 176 and Exit button 178 perform the usual functions,  
12 and preferably provide options to cancel changes, and the  
13 like. Data entry box 180 permits an unlisted condition to  
14 be keyed in, or otherwise entered character-by-character and  
15 paging buttons 142 move between lists.

#### 16 17 Archiving

18 Given the medical, commercial and legal significance of the  
19 transactions executed and the data generated by use of the  
20 system of the invention described herein, as well as the  
21 value of that information to the patient, the physician and  
22 many other organizations, maintenance of accurate historical  
23 records, or archiving, is desirable, or essential, and  
24 preferred embodiments of the invention provide archiving at  
25 a host computer facility 106.

26

1 Data storage burdens attendant upon long-term archiving are  
2 substantially relieved by using virtual patient records, as  
3 described herein. Pursuant to the principles relating to  
4 the use of virtual patient records dynamically created from  
5 source data record elements, the invention prefers to  
6 archive such data as will enable a full and accurate record  
7 of the past to be regenerated from diverse sources, rather  
8 than recording the past verbatim. Date and time stamped  
9 record elements allow recreation of a virtual patient record  
10 at any point in time.

11  
12 Preferably, the data logged into archives comprise all data  
13 relevant to a patient's diagnosis and therapies, data  
14 relevant to the user's prescribing activities, including the  
15 prescriber's relevant electronic communications ("e-mail")  
16 with third parties (pharmacies, laboratories, other health  
17 care providers, or potential providers, to the patient, and  
18 so on) and access audit data as to parties accessing the  
19 patient's or prescriber's personal data.

#### 20 21 System-support infrastructure

22 Referring to Figure 16, the lefthand side of the diagram  
23 shows an arrangement of services and devices that provide a  
24 downstream flow of data and communications resources to  
25 users of the prescription management, or other system  
26 described herein. The righthand side shows sources from



1 which desired data and data elements may be drawn and  
2 pathways for those data to reach the user, the flow being  
3 marshalled by a centrally depicted host computer.

4  
5 Shown schematically in Figure 16, are a number of user  
6 interface devices 200 and a desktop computer 201  
7 communicating via any of a variety of communication services  
8 202, through a gateway-router 204 with a host computer  
9 facility 206. The drawing depicts schematically how a group  
10 or pool of users working with interface devices 200 or  
11 computers 201, running the prescription management software  
12 of this invention, can be serviced by host computer facility  
13 206. Those skilled in the art will appreciate that the  
14 schematic layout shown in Figure 16 is described in terms of  
15 its logical architecture and that the actual physical  
16 disposition of elements may be quite different.

17  
18 In addition to coordinating system-related communications,  
19 especially retrieval of source data from remote databases,  
20 gateway-router 204 can manage supplementary services such  
21 for example as a paging service 208 or any other relevant  
22 desired function.

23  
24 Interface devices 200 are depicted as small form factor,  
25 handheld devices, or PDA's, communicating wirelessly over a  
26 WAN, a proprietary wireless service, or a cellular digital

1 packet data service, or the like. Desktop computer 201,  
2 which may be a portable, notebook or other higher form  
3 factor computer, connected to communications gateway-router  
4 204 via a local area network labeled LAN<sub>1</sub>, which connection  
5 could equally well be via modem, infra-red, wireless or the  
6 like, depending upon the circumstances. Any suitable  
7 network may be used, depending upon the user's equipment and  
8 the location of desired resources. Wired or wireless, local  
9 or wide area networks, or mixed networks, are suitable.

10

11 Routing to the appropriate service and other communications  
12 technicalities are coordinated by communications gateway-  
13 router 204 which is networked or otherwise connected with  
14 host computer facility 206.

15

16 Other prescribers (or other professionals in different  
17 environments) may use different methods to communicate with  
18 host computer facility 206 using a two-way digital data  
19 communication system across a network.

20

21 Still other users may be supported by other host computer  
22 facilities communicating in their turn with host computer  
23 facility 206 using appropriate network services and  
24 providing communication links or pathways between such other  
25 users and physician users supported by host computer  
26 facility 206. Such organizations employing one or more

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1 each of both users and host computer facilities are intended  
2 by references herein to "network" or the "network".  
3

4 Communication services 202 can be any service providing  
5 effective two-way data transfer between users 200 and host  
6 computer facility 206. As labeled, some possible  
7 communication services 202 are wired local area networks  
8 "LAN<sub>1</sub>...LAN<sub>n</sub>", wireless local area networks "WLAN<sub>1</sub>...WLAN<sub>n</sub>"  
9 and proprietary radio frequency packet data networks, such  
10 as ARDIS and RAM (trademarks of their respective  
11 proprietors), cellular digital packet data networks  
12 "CDPD<sub>1</sub>...CDPD<sub>n</sub>" and so on.  
13

14 Not shown is a wire telephone connection between a user  
15 device 200 and communications gateway-router 204. This is  
16 of course a possible embodiment of the invention and it is  
17 also, to be understood, local area networks LAN<sub>n</sub>, could  
18 comprise a single desktop computer or a facility-based  
19 networked system of multiple desktop, or other computers.  
20

21 Communications gateway-router 204 manages communications  
22 through these various media services and provides consistent  
23 interfaces to users at devices 200 and to host computer  
24 facility 206, regardless of which communication service 202  
25 is used.  
26

1 As referenced hereinabove, host computer facility 206 can  
2 comprise a client-server system in which a file server or  
3 database management server, or cluster of such servers,  
4 manage data storage and traffic functions, providing high  
5 volume data availability to multiple intelligent clients  
6 linked, typically over a local area network, to the server  
7 or servers.

8  
9 Exchanging data, programs and processing services across  
10 this system, user interface devices 200 and host computer  
11 facility 206 support applications such as the prescription  
12 management system of the invention, E-Mail services and any  
13 other desired applications, for example patient encounter  
14 management programs, diagnostic procedure management  
15 programs, and the like, in an analogous manner to  
16 conventional client-server supported operation of such  
17 applications.

18  
19 Host computer facility 206 provides intelligent network  
20 services to user devices 200 and 201 and may support  
21 ancillary services, especially for example, as described  
22 hereinbefore, patient-directed data access control software.  
23 Prescriber-directed data access control software or  
24 organization-directed data access control software could  
25 also run in an application separated from the prescription  
26 management system, but is preferably integrated therewith as

1 a component of a user initialization routine.

2  
3 Conveniently, patient interface components of the patient-  
4 directed data access control software are run at separate  
5 stations from the point-of-care locations used by  
6 prescribers and are located, for example, in administrative  
7 or reception areas of health care facilities or managed care  
8 organizations. Here, data access rights may be read off a  
9 patient's data access control card, and such cards may be  
10 issued, under control of software supplied by, and in  
11 communication with host computer facility 206.

12  
13 The level of software and data resident on interfaces  
14 devices 200 can be varied according to their physical  
15 capabilities and user or system administrator preferences.  
16 At a minimum, and for device redundancy, interface devices  
17 200 need have resident neither files nor software, beyond  
18 what is supplied with the device off the shelf.

19  
20 So long as the user interface device has an operating system  
21 and is communications-equipped, they may establish  
22 communication with host computer facility 206, using a  
23 separately supplied electronic address for that facility and  
24 may upload necessary program components and data files,  
25 including such personalized user profiles as have been  
26 established by the user's prior experience with the system

1 and which have been stored at the host computer facility  
2 206, are called from a remote host computer facility  
3 supporting other users.  
4

5 Neither such program components, nor data, need be stored on  
6 the interface device 200 but, where the device 200 has  
7 adequate storage capacity, it will be more convenient and  
8 faster-loading for a user to maintain configuration and user  
9 profile files, along with limited amounts of relevant drug,  
10 and possibly patient data, on the user's local interface  
11 device 200. Preferably, however basic system access  
12 software is required to be installed on the user device  
13 before system resources can be accessed. Such basic system  
14 access software can be activatable after reported loss or  
15 theft to disable system access capabilities and to render  
16 any stored proprietary data inaccessible to unauthorized  
17 users.

18 -  
19 Host computer facility

20 Host computer facility 206 provides full software support  
21 for user interface devices 200 and maintains complete  
22 program files for the prescription management system along  
23 with e-mail services and any other non-personal applications  
24 that may be needed by users of devices 200 beyond the basic  
25 operating systems and utilities, and the like, with which  
26 the devices are originally equipped.

1 Host computer facility 206 maintains databases of patient  
2 information for patients encountered or whose records have  
3 previously been viewed by users of devices 200 in response  
4 to calls sent via host computer facility 206, (and logged by  
5 it for audit purposes) but, in keeping with the preferred  
6 practice of the present invention, host computer facility  
7 206 does not maintain patient records in permanent storage.  
8 It could however be used to maintain patient record  
9 components that are source components to users of devices  
10 200 for which this particular host facility 206 is, at it  
11 were, their "home" facility.

12  
13 Important functions maintained by the host computer facility  
14 206 are information locator databases and advanced directory  
15 and routing services, including the following:

- 16 i) a user device and system registry enabling
- 17 communications to be routed to the target user;
- 18 ii) a patient information directory service enabling
- 19 access the system to access remote databases to
- 20 retrieve patient record components for compilation
- 21 of virtual patient records as described above;
- 22 iii) archiving of transaction logs and records, and of
- 23 audit logs;
- 24 iv) patient drug formularies and formulary guidelines
- 25 or locators to access same;
- 26 v) libraries of alerts and other system displayed

1           messages; and

2           vi) access control software and related data files for  
3           patients, care providers and organizations.

4

5   Drug and condition lists and some drug information are also  
6   maintained on the host computer facility 206, but these are  
7   preferably either synchronized or refreshed at intervals  
8   (e.g. overnight) from source databases of such drug  
9   information. More detailed drug information (e.g. U.S.  
10   Pharmacopeia information) can be retrieved from remote  
11   databases by host computer facility 206. Host computer  
12   facility 206 also maintains directory services for accessing  
13   such drug related information, formularies, guidelines alert  
14   messages and the like and updates this data remotely from  
15   source databases maintained by the proprietors of the  
16   information.

17

18   Also in addition, host computer facility 206 can off-load  
19   data-processing functions from interface devices 200, or  
20   conduct such functions in background to provide support for  
21   the relatively limited processing capabilities of devices  
22   200.

23

24   A further important function of host computer facility 206  
25   is to retrieve multiple elements of a single patient record  
26   from multiple heterogenous remote databases and to deliver

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1 them to users for assembly into a virtual patient record by  
2 an interface device 200 or 201, in response to the user's  
3 call for that record.

4  
5 Host facility 206 can reach out nationally, or  
6 internationally, for example across the INTERNET (trademark)  
7 to multiple remote databases such as remote databases 210  
8 shown on the right hand side of Figure 16, to provide to  
9 users of interface devices 200 data resources beyond (and  
10 potentially more current than) those available from direct  
11 storage in the device or at the host facility.

12  
13 Communications

14 Communication between host computer facility 206 and remote  
15 databases 210 will usually be via wire lines such as  
16 telephone, or local or wide area network communication via  
17 copper line, or optical fiber, or any other suitable  
18 communication medium. Clearly, host computer facility 206  
19 can access any remote third party database with which  
20 appropriate arrangements have been made, or can be made on  
21 line, and some possible source databases for patient records  
22 components are labeled as "HMO's, Hospitals Insurance, Drug  
23 Benefit Cos, Pharmacies, Labs and Independent Physicians".  
24 Drug information may be additionally sourced from  
25 pharmaceutical companies' research centers, reference  
26 libraries, or publishers and the like.

1 One or more pools of users of devices 200 and computers 201  
2 constitute a valuable professional audience and the system  
3 provides a valuable means enabling such third party database  
4 proprietors to become data publishers and electronically  
5 publish or post their databases or on the network to reach  
6 that audience.

7  
8 Using recognizable common record element identifiers, for  
9 example patient identification numbers or drug identifiers,  
10 host computer facility 206 forages across available networks  
11 for similarly identified record elements to retrieve.

12 Employing its information directory services as locators,  
13 host computer facility can retrieve a variety of data  
14 including patient-specific data, application-specific data  
15 (users preferences and the like), organization-specific data  
16 (formulary guidelines, for example) and general drug or  
17 prescribing data, e.g. from MEDLINE.

18  
19 To assist with compatibility problems with the legacy  
20 systems operating at remote databases 210 and to avoid heavy  
21 volumes of user calls, via the systems of the present  
22 invention, interfering with or slowing down the daily  
23 operations at the proprietary facilities supporting the  
24 remote data bases 210, this embodiment of the invention  
25 provides, at each of a limited number of remote databases  
26 210 known to be a significant source of patient record

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1 elements, a dedicated data warehouse 212. Data warehouses  
2 212 can be real or functional, depicting either actual  
3 physical embodiments of system-dedicated services located at  
4 the facilities of remote databases 210, or logical functions  
5 executed at the host computer facility 206.

6  
7 Data warehouses 212, host computer facility 206,  
8 communications router-gateway 204 and communications  
9 services 204 are components of a conceptual integrating  
10 network 214 which brings users of devices 200 and 201  
11 transparent access together with the resources available at  
12 remote databases 210, and preferably gives those users a  
13 seamless appearance, as though data stored piecemeal at  
14 multiple remote databases 212 were directly available from a  
15 single file across a local area network.

16  
17 To facilitate connection with heterogenous databases, and to  
18 give their proprietors fluent access across the network, it  
19 is preferred that the system provides uniform application  
20 programming interfaces, remote API's 216 for use by third  
21 party developers. Compatible user API's 218 on the  
22 downstream side provide similar standardized connectivity  
23 with user devices 200 and 201.

24  
25 Integrating network 214 and API's 216 and 218 permit easy  
26 system integration, allow third parties to develop end-to-

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6 Each data warehouse 212 maintains replicated copies of  
7 relevant data sets obtained by read-only access of remote  
8 databases 210, which data sets are maintained synchronously  
9 with updated source data at remote databases 210, or are  
10 periodically refreshed therefrom, preferably at frequent  
11 intervals. Data warehouses 212 can also provide search and  
12 retrieval facilities and, in particular, provide protocol  
13 interchange and reformatting capabilities to reformat or  
14 otherwise standardize data and communications across network  
15 214, for any application to use. Preferably, to facilitate  
16 compliance with the desired auditability of the transactions  
17 and data accesses of preferred embodiments of the invention,  
18 data warehouses 212 screen data incoming from associated  
19 data warehouses 210 for date-stamping, and preferably, also  
20 time-stamping, of individual received data or record  
21 elements, and reject those that lack such stamps.  
22 Preferably also, the date stamp indicates origination,  
23 creation or updating of the data element, rather than being  
24 merely a date of entry of the data element into data  
25 warehouse 212.

1 Source data generated by point-of-care or other transactions  
2 at user interface devices 200 or computers 201, can be  
3 directly posted to remote databases 210 across network 214  
4 which bears two-way traffic. As will be apparent from the  
5 disclosure herein, remote databases also include data from  
6 other places, for example pharmacies, laboratories and  
7 testing facilities.

8  
9 Communications gateway-router 204 also maintains a  
10 physician-device directory providing routing or access  
11 information needed to establish communication protocols with  
12 each individual physician. This device directory service  
13 can maintain an electronic address, a device identifier or  
14 device configuration, operating system information and user  
15 device communications protocols for each user device  
16 supported by the gateway-router. User ID's can be listed  
17 separately and in preferred embodiments are accompanied by a  
18 prioritized listing of one or more device addresses where  
19 the user may be accessed.

20  
21 Other temporary or permanent update means are provided to  
22 enable a user to access the host computer facility from more  
23 than one device, preferably using an address that is device-  
24 independent.

25  
26 It will be understood that an individual host computer

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1 facility 206 can serve one group of users that may, for  
2 example, be defined geographically and may number from, for  
3 example, as low as 10 or 20 users in the early days of  
4 establishment of the facility to hundreds and thousands as  
5 the facility matures. To service more users or to service  
6 users in other geographical areas, additional host computer  
7 facilities 206 can be established as centralized or  
8 regionally distributed hubs. Such additional host computer  
9 facilities 206 will, in all likelihood, access many of the  
10 same remote databases 210. Preferably, switching or  
11 rerouting means are provided to optimize data traffic loads  
12 between multiple host computer facilities 206.

13  
14 It will also be understood that a national or international  
15 network can be created by establishing a sufficient number  
16 of host computer facilities 206 in strategic locations, each  
17 serving a local client base of, for example campus or  
18 regional users, with interface devices 200.

19  
20 Summary

21 The foregoing description has emphasized an approach to  
22 therapy prescribing which records an association between a  
23 therapeutic agent (drug) and a condition or problem targeted  
24 for resolution or amelioration by the prescribed therapeutic  
25 agent. Significant benefits derive from organizing known  
26 therapeutic agents according to conditions for which they

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1 are known to be effective, and emphasis has been placed  
2 herein on a drug selection and specification which begins  
3 with selection of a problem or condition to be treated,  
4 because this is be an appealing and beneficial approach in  
5 many circumstances. Frequently however, the physician may  
6 know exactly what drug they wish to prescribe, in which case  
7 they can proceed to a direct drug entry screen, and then  
8 specify the condition targeted by the prescribed treatment.

9

10 While emphasis has also been placed in the principle  
11 examples on the prescription of drugs, it will be  
12 appreciated that the invention can be beneficially applied  
13 to the specification of other therapies and technical  
14 remedies for example to the specification of surgical  
15 procedures, physical therapies and diagnostic testing.

16

17 Preferred embodiments of the invention include quick and  
18 easy routines for directly posting a drug to a prescription,  
19 without prior condition selection, such routines preferably  
20 being by-passed. In order to gain the subsequent  
21 historical review and outcome study benefits described  
22 herein, it is preferred to provide for inclusion of a  
23 treatment objective of the prescribed drug in the  
24 prescription record before completion of the prescription.  
25 The treatment objective can be rapidly selected from a  
26 system-supplied list of a patient's existing or historical

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1 conditions, or through powerful system-aided selection of a  
2 new condition. While a default patient condition or  
3 problem may be suggested by the system for a particular  
4 prescribed drug, it is preferred that such default be  
5 actively confirmed by the prescribing user before being  
6 accepted by the system.

7

8 To accommodate direct prescribing by drug name, **Drug** field  
9 88 of the prescription creation screen of Figure 3, can open  
10 a personalized or customized user-activatable drug list, or  
11 proceed to comprehensive system drug lists to enable rapid  
12 specification of familiar or unfamiliar drugs prior to  
13 condition selection. Drug dosage selection then proceeds as  
14 described above. Before leaving prescribing zone 44 of the  
15 prescription creation screen 39 the system can require an  
16 appropriate entry to be made in **Condition** field 86.

17

18 Other preferred embodiments enable the patient, the  
19 prescribing physician and the relevant organization to  
20 control the flow of their own data by predetermining access  
21 rights to that data. Every transaction can be stamped with  
22 a patient identifier, a prescriber identifier and, if  
23 appropriate, an organization identifier, as well as with the  
24 date and time of day.

25

26 Emphasis on preferred, historical or customized short lists



1 of drugs and conditions enables an attractive working  
2 environment to be provided even on relatively low power  
3 PDA's. Short list data may be maintained on the user device  
4 providing rapid responses in the user's most common  
5 prescribing situations. Less common situations entail calls  
6 to the host computer facility, in which circumstances delays  
7 of a few seconds while data is retrieved from the network  
8 are quite acceptable.

9  
10 System requirements

11 User software components of a currently preferred embodiment  
12 of prescription management system described herein are  
13 designed to run under an operating system that preferably  
14 supports a full or modified version of MS-DOS® (trademark,  
15 Microsoft Corporation) WINDOWS™ (Microsoft Corporation) or  
16 other systems with user-friendly graphical interfaces, for  
17 example Apple Computer Co.'s MACINTOSH (trademark) or NEWTON  
18 -(trademark) operating systems and General Magic's MAGIC CAP  
19 operating system. Other graphical environments can be used  
20 or are being developed and other embodiments of the  
21 invention may be suitably modified to optimize the  
22 application to take advantage of the unique characteristics  
23 of each such operating system environment.

24  
25 The programming language used to write system software  
26 depends upon the environment of the various system

1 components. In their present stage of development, some  
2 handheld PDA's require applications to be written with the  
3 tools provided by their respective operating systems such as  
4 NEWTON or MAGIC CAP (trademarks). For other devices such as  
5 those supporting Microsoft's WINDOWS (trademark) operating  
6 system, including some PDA's, a range of languages can be  
7 used including for example, popular programming languages  
8 such as Microsoft Corporation's "C" or Borland  
9 International's "C++". For Apple Computer's MACINTOSH  
10 (TRADEMARK)-based systems, languages such as THINK  
11 (TRADEMARK) are appropriate.

12  
13 The system is particularly advantageous when implemented on  
14 any of a variety of portable computer stations especially  
15 handheld units such as personal digital assistants and other  
16 personal information communicators equipped with wireless  
17 communicators. A preferred embodiment for mobile  
18 professionals comprises such a handheld unit with two-way  
19 radio or infrared communication facilities. Some such  
20 devices are referenced in a "BUYER'S GUIDE: PERSONAL DIGITAL  
21 ASSISTANTS" PC WEEK August 29, 1994, pages 89 and 94 the  
22 disclosure of which is hereby incorporated herein by  
23 reference thereto.

24  
25 For compatibility with the currently rather limited  
26 performance specifications of such desirable handheld

1 devices the prescription management system of the invention  
2 is preferably designed to minimize the storage and  
3 processing requirements placed on the user's terminal and to  
4 off-load storage and processing to host computer facilities.  
5 Thus, the system's support architecture aims to supply to  
6 the user terminal only essential data required for screen  
7 displays and other user functions, on an as-needed basis,  
8 while the network stores applications and data files, for  
9 example at the host computer facility.

#### 11 Modified Embodiments of the Invention

12 While the invention has been described with a reference to a  
13 particularly valuable embodiment of a prescription  
14 management system, it will be understood by those skilled in  
15 the art that alternative embodiments of the invention can  
16 bring valuable benefits in their respective fields where  
17 informed choice is desirable and can be facilitated by  
18 interactive computer-assisted decision-making, especially in  
19 situations where decision-relevant data is or can be drawn  
20 from multiple heterogenous remote databases.

22 Some such possible applications of the invention are to the  
23 specification of laboratory tests and also in the veterinary  
24 field, and to non-pharmaceutical environments where benefits  
25 such as valuable historical records and follow-up studies,  
26 as well as quality control improvements, can be obtained

1 from coupling diagnostic conclusions with specified problem  
2 solutions.

3  
4 Thus, according to one such a modified embodiment of the  
5 invention, laboratory test information can be presented to a  
6 prescribing professional by first listing patient conditions  
7 which the professional wishes to explore more fully by  
8 specifying one or more specific laboratory tests, by  
9 reporting the laboratory result and suggesting further  
10 testing for differential diagnostics. The system then  
11 provides a selection of laboratory tests known to be useful  
12 in evaluating the relevant condition, that selection and  
13 organization of laboratory tests being made in a manner  
14 similar to that described for therapeutic drugs in the  
15 preferred embodiments herein, and moves on to create, select  
16 and order appropriate cost-controllable diagnostic testing,  
17 in a comparable manner to that described herein for creating  
18 a prescription.

19  
20 For example, an analogous diagnostic application may provide  
21 cost-effective routes to rule in or rule out specific  
22 diagnoses. The specificity and sensitivity of individual  
23 procedures can be translated into positive predictive values  
24 and negative predictive values. By applying decision theory  
25 and analyzing probable outcomes of procedures or  
26 combinations of procedures in the light of the patient's

1 bio-characteristics and known conditions, diagnostic  
2 protocols can be worked up and maintained with current  
3 recommendations. Evaluation of the patient's history can  
4 enable pretest probabilities to be established and used to  
5 modulate the predictive value of one or more tests. Thus  
6 the patient's history can drive the selection and  
7 establishment of an optimal diagnostic test matrix for  
8 identifying a patient's condition or conditions with good  
9 specificity and confidence levels.

10

11 Test requirements relating to patient preparations, fasting  
12 for example, and sample collection can be system specified.  
13 By generating system-maintained identifiers (e.g. bar code  
14 labels) for attachment to samples at the point-of-care, a  
15 chain of evidence for rigorous sample accessioning can be  
16 begun.

17

18 Thus, a range of possible conditions can be evaluated in a  
19 differential diagnosis format designed to rule in or rule  
20 out a target condition, or conditions, depending upon the  
21 results of specified tests.

22

23 Extensions into the veterinary field will be apparent to  
24 those skilled in the art in that instead of the physician  
25 user referenced herein, reference to a veterinarian is  
26 appropriate, and the patient will be an animal such as a pet

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1 dog or cat or valuable livestock, such as a steer or  
2 breeding pig or a race horse or breeding stallion.

3  
4 Again, although the invention has been described in its  
5 preferred embodiments with reference to a physician user it  
6 will be apparent that other medical professionals,  
7 especially those having prescribing authority, can benefit  
8 from applications of it.

9  
10 In a more general sense, the invention provides a service  
11 professional with significant new benefits, especially  
12 during a service encounter with a customer or client, in  
13 selecting, specifying or providing technical remedies to  
14 consumer problems. For example, in specifying automotive  
15 replacement parts a service technician can benefit from an  
16 automotive service management system according to the  
17 invention in which a database of replacement parts is  
18 classified according to the service problem for which the  
19 parts might provide a remedy. Thus, for a customer with the  
20 problem of brake squeal, the system may provide a list of  
21 parts, for example, brake pads, brake pins, brake shims or  
22 brake rotors, any of which may provide a remedy to the  
23 customers problem of brake squeal. Existing systems permit  
24 a service technician, having once identified the type of  
25 part they need, to obtain a number or part price and  
26 inventory on that part for the customer's specific model of

1 car.

2

3 However, known systems do not permit the professional to  
4 query the system by customer problems, nor do they provide a  
5 summary of all facets of a solution to a problem leading to  
6 a summarized cost of treatment. In addition the inventive  
7 system can provide access to technical literature on  
8 relevant problems, for example an explanation of the factors  
9 causing brake squeal which can be printed out for customers.  
10 This is a rather simple example. More complex examples will  
11 be apparent to those skilled in the automotive and other  
12 arts, especially as this art develops, with sophisticated  
13 engine management and other microprocessor controlled  
14 systems raising new problems and new technical solutions  
15 being required. The inventive system can provide customer  
16 problem lists useful for outcome analysis to drive the  
17 development of better cars.

18

19 Of great value in the automotive and allied fields, equating  
20 a parts supplier, such as a factory or warehouse distributor  
21 with a plan benefit company is the ability to provide new  
22 product descriptive and price information or updates from  
23 multiple sources dynamically, in real time as transactions  
24 are created. Noting the desire of a benefits company to  
25 apply practical selection guidelines in an unobtrusive  
26 manner to the prescribing process, an equivalent technique

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1 patients benefit, oversight of the prescribing process by  
2 benefit companies and regulatory bodies can be reduced, and  
3 litigation resulting from prescribing errors will be  
4 reduced. Significant improvements in the quality of care,  
5 substantial savings and the elimination of waste can accrue  
6 to a national or regional health care system from widespread  
7 deployment of the inventive prescription management system  
8 described herein.

9  
10 **Physical embodiment of system software**

11 The foregoing specification, read with the accompanying  
12 drawings provides an extensive disclosure of, inter alia,  
13 various embodiments of systems and software facilitating  
14 professionals to select or specify technical products to  
15 solve practical problems, and also to create, or assist the  
16 professional to create, new products which will assist the  
17 professional or their client in achieving desired problem-  
18 solving goals.

19  
20 It will be understood that the systems and software  
21 referenced herein include, either explicitly, or implicitly,  
22 software implemented on computers or other appropriate  
23 hardware, including user devices such as the personal  
24 digital assistants described herein, and such other  
25 intelligent data processing devices having a processor, data  
26 storage means and the ability to support an operating

1 system, with or without user interfaces (for example, file  
2 servers,)), as may be useful in achieving the objectives of  
3 this invention.

4

5 Software components and applications embodying the invention  
6 can be distributed in electronic bit storage on magnetic,  
7 optical, bubble or other media, optionally in transportable  
8 form to be interactive with an electronic reading device,  
9 for example on computer or optical diskettes, or may be  
10 distributed over wired or wireless networks for storage by  
11 the recipient on such media.

12

13 Preferred embodiments of the invention provide such media-  
14 stored software in a commercial package accompanied by  
15 instructions in printed book or booklet form, for deployment  
16 of the software on particular embodiments of general purpose  
17 computer to cause same to operate as a special purpose  
18 computer, in accordance with the objectives of the  
19 invention. License agreements, and registration means for  
20 updating may also be included. Alternatively, the  
21 instructions may also be provided as data files.

22

23 It will further be appreciated that such media-stored  
24 software constitutes an electronic customizing machine which  
25 can interact with a magnetically or optically cooperative  
26 computer-based input device enabling the computer to be

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1 customized as a special purpose computer, according to the  
2 contents of the software. To cause a computer to operate in  
3 such customized, special-purpose mode, the software of the  
4 invention can be installed by a user, or other, and will  
5 usually interact efficiently with the device on which it is  
6 resident to provide the desire special-purpose qualities,  
7 only after selection of configuration parameters. When so  
8 configured, the special-purpose computer device has enhanced  
9 value, especially to the professional users for whom it is  
10 intended.

11  
12 While some illustrative embodiments of the invention have  
13 been described above, it is, of course, understood that  
14 various modifications will be apparent to those of ordinary  
15 skill in the art. Such modifications are within the spirit  
16 and scope of the invention, which is limited and defined  
17 only by the appended claims.

18  
19 Thus, while certain aspects of the invention have been  
20 disclosed as embodied in connection with a prescription  
21 management system, it will be apparent that they have  
22 broader application in other systems or environments. Some  
23 of these aspects are: dynamic assembly of records from  
24 source record elements retrieved across a network from  
25 heterogenous remote databases; requirements for those  
26 elements to be time- and date-stamped for retrospective

1 recreation of records from archival logs; physician-centric  
2 drug formularies; data-access control systems and software;  
3 the novel directory services described herein and associated  
4 online point-to-point e-mail and data retrieval systems;  
5 data retrieval networks with API-enabled end-to-end  
6 transparency; novel outcome studies, monitoring and alerting  
7 procedures, studies and related products; novel scheduled  
8 dosage drug packs and dispensing devices, and so on.

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